

FY 2020-2021



Yavapai  
Library  
Network

Annual  
Statistical  
Report



Yavapai  
Library  
Network

# Statistics

Holds FY21					
Hold Inactive Reason	CAN-CELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS	11	5		47	63
ASH	126	98	20	2,618	2,862
BAG	293	322	10	2,632	3,257
BCC	346	158	7	4,514	5,025
BEA	425	396	12	3,460	4,293
BMHS	6	7		22	35
BMMS				24	24
CLA	128	285	4	999	1,416
CON	342	116	7	3,251	3,716
COR	324	179	7	2,687	3,197
CRK	15	35		759	809
CSES	36	2		20	58
CTW	3,192	3,816	153	37,886	45,047
CVCL	1,370	1,268	21	13,447	16,106
CVHS	8		4	15	27
CVLAB	7	1		21	29
CVPL	1,557	1,430	47	17,431	20,465
CVUSD	47	16	5	175	243
DHL	178	116	10	1,538	1,842
ERU	86	44	9	637	776
GES	256	136		29	421
GHMS	6			1	7
GMMS	4	1		56	61
JER	17	13	12	536	578
LES	4		2	34	40
LTS	1				1
MAY	209	225	5	1,966	2,405
MES	1			6	7
MUHS	3		1	14	18
ORME	18	12	11	36	77
PAUL	437	291	14	4,677	5,419
PCL	57	58	8	164	287
PCM	2		1	45	48
PHS	26	1	6	95	128
PMH	2		2		4
PPL	16,243	12,230	327	143,382	172,182
PVA2	3,715	2,152	25	35,661	41,553
PVPL	6,453	5,590	160	53,770	65,973
SED	3,740	2,951	108	32,821	39,620
SEL	284	588	15	3,933	4,820
SPR	105	91	5	2,014	2,215
SVES	1				1
TCP	7	6		58	71
THS	64	1	7	66	138
VOC	1,630	819	63	17,590	20,102
WIL	112	135	9	2,653	2,909
YAR	318	255	7	3,862	4,442
YCFLD	97	30	9	246	382
YCP	335	207	11	1,912	2,465
YCP2	2			8	10
YCV	129	73		1,161	1,363
YLN	36			87	123
Total	42,811	34,159	1,124	399,066	477,160

# Statistics

Items Transited by Library FY21														
Station Library →														
Item Library	Total	AJS	ASH	BAG	BCC	BEA	BMHS	BMMS	CLA	CON	COR	CRK	CSES	CTW
Total	276,230	46	2,268	2,272	3,777	3,605	23	24	868	2,686	2,605	648	67	28,440
AJS	650			14	4	6				5	1	1	5	65
ASH	2,656	1		12	39	31	1		12	31	39	11	1	265
BAG	4,629		56		55	45		6	16	40	43	6		443
BCC	4,300	1	61	36		46		1	20	56	59	11		402
BEA	2,318	1	23	31	21			3		25	15	2	1	210
BMHS	159				2	1			1	1	1			18
BMMS	186				1	2						2		18
CLA	2,809		36	14	42	25				33	27	8	1	281
CON	1,841		39	17	22	31		1	13		22	4		133
COR	2,725		34	28	42	27			13	30		4	1	229
CRK	1,144		8	9	16	11			2	13	22			99
CSES	101		1	1		2								3
CTW	33,282		237	227	509	404	3	1	73	299	348	50	3	
CVCL	8,790	1	52	58	120	79			18	88	71	16	5	952
CVHS	140		1		3	3								14
CVLAB	313			8	1	2			1					26
CVPL	13,767	3	86	116	191	153	1	3	22	131	97	24	2	1,479
CVUSD	1,648	1	2	20	25	18			4	8	4	6	1	152
DHL	2,135	2	28	24	28	44		1	7	35	25	4		180
ERU	2,390		11	12	53	30			6	13	16			193
GES	372			13	1	6			1	1				26
GHMS	245	1			2	5		1	2	1				22
GMMS	62							1		1	1			13
JER	2,121		11	13	29	18			7	16	12	2		190
LES	498	1		19	2	3		1	1	2			2	46
LTS	331		4	10	4	2				4	1	1		27
MAY	3,347		50	22	45	51			18	26	47	3	1	298
MES	262			9	2							1	1	24
MUHS	411				3	7			3	3	5	1		42
ORME	46													6
PAUL	1,556		9	14	25	16			3	13	19	4		143
PCL	2,655		6	9	28	28	1		10	16	5	1		292
PHS	559		1	3	5	8	1		3	6	1	1		44
PMH	6	2					1							
PPL	63,837	16	614	720	1,126	1,113	3	3	289	860	739	227	13	9,720
PVPL	35,602	5	323	382	512	501	7	1	117	377	394	92	15	4,161
SED	37,516	3	227	228	288	412	2		111	252	259	86	9	4,185
SEL	2,676		49	27	34	37			6	37	42	2		254
SPR	3,088	3	28	18	49	24			7	16	33	7	1	305
STX	1,440		17	21	6	31			8	22	16	19		106
SVES	63			2	2								1	4
TCP	37					1	1			1				5
THS	397	1	1	13	5	3		1		1			4	43
VOC	2													
WIL	2,131	1	25	22	25	34			7	17	17	3		212
YAR	4,064		48	35	53	51			11	46	54	7		361
YCFLD	2													
YCP	12,608		74	33	183	151	1		26	52	71	19		1,287
YCV	14,299	2	106	32	174	143	1		30	108	99	23		1,462
YLN	14	1												

# Statistics

Items Transited by Library FY21															
Station Library →															
Item Library	CVCL	CVHS	CVLAB	CVPL	CVUSD	DHL	ERU	GES	GHMS	GMMS	JER	LES	LTS	MAY	MES
Total	12,321	27	94	14,738	162	1,546	561	36	11	61	591	33	3	1,764	7
AJS	21		1	36		1								9	2
ASH	83	1		95	1	17	2				3			18	
BAG	138		1	204	3	13	8	3		2	5	2		29	1
BCC	151			195	2	22	3	2		1	3	1		38	
BEA	97	1		109	4	19	1	1			3			16	
BMHS	4			7		1									
BMMS	9	1		10	1	2	1		4		3			1	
CLA	80			105		13					4			19	
CON	66		1	92	1	14	2				2	1		7	
COR	100			112	1	7	2				4	1		16	
CRK	40			57		4	3	1			2			4	
CSES	4			10											
CTW	1,520	4	1	1,765	12	178	37		1	6	59	1		174	
CVCL			1	521	3	41	8	2		5	13			38	1
CVHS	4			7		1								3	
CVLAB	18			15	42										
CVPL	580		1		8	54	18	2			20	3		56	1
CVUSD	66		72	86		9	1				2	2		9	
DHL	62	1		95			3			1	4			14	
ERU	71			101	1	8				2	5			15	
GES	15		1	28	1	1			6				1	4	
GHMS	12			15				1				1		3	
GMMS	1			6	1						1				
JER	79			74		11	4							15	
LES	12			35							1			3	
LTS	18			23		2	1				1	1		7	
MAY	117			164	1	14	3	1			2				
MES	14			20	1									5	
MUHS	5			19		3	2				1			2	
ORME	2			1											
PAUL	51			77		10	4				3			11	
PCL	68			67	2	9	22				14	3		3	
PHS	20			23		2	2			1	2			3	
PMH													2		
PPL	4,214	6	9	5,108	35	528	191	13		25	186	8		573	1
PVPL	1,802	6	1	2,222	18	214	78	4		10	69	2		252	1
SED	1,351	3	3	1,516	8	136	54	3		3	43	3		243	
SEL	99			108	1	12	3				2	1		18	
SPR	94		1	135	3	6	2				5			23	
STX	63		1	98		12	3			1				4	
SVES	4			7	1						1			1	
TCP				2		1									
THS	19			19								1		6	
VOC															
WIL	94			94	1	14	2				3			8	
YAR	120			171		17	4			2	3	1		26	
YCFLD															
YCP	384			499	6	80	48				59	1		41	
YCV	549			585	4	70	49			2	63			47	
YLN		4						3							

# Statistics

Items Transited by Library FY21												
Station Library →												
Item Library	MUHS	ORME	PAUL	PCL	PHS	PPL	PVA2	PVPL	SED	SEL	SPR	SVES
Total	14	43	4,442	128	140	73,818	534	64,549	19,906	3,382	2,149	1
AJS			11		1	205		213	38			
ASH			89	1	3	726	2	676	151	46	50	
BAG	1		237			1,104	12	1,463	256	82	102	
BCC			143		3	1,147	4	1,124	301	84	86	
BEA			110		5	614	3	653	134	28	50	
BMHS			4	1		48		39	15	1	4	
BMMS			7		2	53		49	14		4	
CLA			151	1	1	651	4	775	163	43	126	
CON	1		74			419	6	520	105	48	52	
COR			117		3	729	3	782	145	27	47	
CRK			81			294		278	66	15	20	
CSES			4			39		30	4			
CTW	4	4	336	9	17	12,851	40	8,601	2,408	354	157	
CVCL	1	1	101	2	10	2,799	8	2,306	628	54	42	
CVHS			2			60		30	6			
CVLAB			4			75		97	21			
CVPL	1	1	224	2	2	4,726	23	3,674	913	97	90	
CVUSD			39	3	1	502	2	416	109	3	4	
DHL			87			568		525	143	44	43	
ERU	2	1	21	3		893	2	502	166	28	31	
GES			11			97	1	132	14	1		
GHMS			7		1	71	1	68	18		1	
GMMS						15		12	4		1	
JER			40			715	2	501	184	21	14	
LES			7			123	1	203	31			
LTS			9		1	83		107	14		1	
MAY			129		2	874	3	903	199	64	59	
MES			7		2	62		96	11			
MUHS			10	2	1	168		70	36	1	2	
ORME						10		14	4	1		
PAUL						418	2	474	94	21	36	
PCL		1	34			964	2	425	368	14	21	
PHS			10	2		222		112	44	2	8	
PMH												
PPL	1	15	786	49	45		92	20,981	6,925	1,003	373	
PVPL		1	446	16	19	17,028	255		2,769	439	169	
SED	2	6	338	12	7	12,119	31	8,060		314	159	
SEL			102		5	719		687	150		93	
SPR			140	2	2	843		836	208	57		
STX			17			364	2	344	124	16	5	
SVES						12		19	4	1		
TCP			1			8		10	2	1	1	
THS			11			81	1	162	17	1		
VOC								1	1			
WIL		2	92			594	6	470	171	42	50	
YAR			128	1	4	1,080	10	1,028	283	92	95	
YCFLD								1	1			
YCP	1	6	155	15	2	4,150	11	2,746	1,244	154	64	
YCV		5	120	7	1	4,495	5	3,333	1,200	183	89	
YLN								1				1

# Statistics

Items Transited by Library FY21									
Station Library →									
Item Library	TCP	THS	VOC	WIL	YAR	YCFLD	YCP	YCV	YLN
Total	58	96	18,469	3,180	3,363	215	1,475	648	336
AJS		1	6	2	1		1		
ASH			129	64	35	4	9	7	1
BAG			109	50	47	3	29	1	14
BCC		2	166	29	59	17	15	5	4
BEA	2	3	70	20	17	1	13	1	11
BMHS			7		2			2	
BMMS					1		1		
CLA	1		100	38	37	4	10	4	12
CON	1	2	70	33	16	2	15	4	5
COR			133	33	34	2	11	3	5
CRK			48	19	19	5	2	5	1
CSES		1	1				1		
CTW	11	18	1,550	408	418	10	111	51	12
CVCL		2	518	81	93	5	28	14	4
CVHS			3	1	1	1			
CVLAB			2						1
CVPL	2	3	610	116	133	9	68	19	3
CVUSD		2	56	13	3		4	1	2
DHL			114	18	18	2	11	2	2
ERU	1		127	24	20		21	10	1
GES			3				1		7
GHMS			10		2				
GMMS			1	3	1				
JER			100	15	29	3	14	2	
LES		1	3						1
LTS		2	5		1				2
MAY		1	133	35	45	3	19	9	6
MES			4		1		2		
MUHS			21		1		1	1	1
ORME			8						
PAUL			56	21	13	3	12	3	1
PCL			139	25	21	3	41	12	1
PHS			19	7	3		3		1
PMH		1							
PPL	15	30	4,286	964	1,066	40	472	212	142
PVPL	10	19	1,738	365	454	19	208	70	11
SED	6	6	6,076	311	358	20	139	84	40
SEL			86	36	47	6	6	3	4
SPR			132	23	56	7	12	5	5
STX			76	11	8	5	33	2	5
SVES		1		2					1
TCP			2					1	
THS			3	2	1				1
VOC									
WIL			82		19	8	7	6	3
YAR	1		165	140		1	12	11	3
YCFLD									
YCP	3	1	712	94	104	17		98	16
YCV	5		790	177	179	11	143		7
YLN						4			

# Statistics

Items Added by Library FY21	
Item Library	Total Copies
AJS	149
ASH	413
BAG	635
BCC	727
BEA	1219
BMHS	222
BMMS	152
CLA	337
CON	339
COR	411
CRK	156
CSES	2956
CTW	4766
CVCL	2340
CVHS	1685
CVLAB	1120
CVPL	2420
CVUSD	753
DHL	422
ERU	504
GES	473
GHMS	13787
GMMS	2
HES	9190
JER	194
LES	190
LTS	14332
LVES	9295
MAY	483
MES	577
MVES	10077
ORME	49
PAUL	388
PCL	574
PHS	56
PMH	42
PPL	11920
PVCV	4643
PVPL	9092
SED	6093
SEL	340
SHM	255
SPR	199
STX	331
SVES	6600
THS	873
VVAC	302
WIL	290
YAR	526
YAV	319
YCFLD	14
YCP	2747
YCV	1761
YLN	50799
Grand Total	178539

Total Items FY21	
Item Library	Total Copies
AJS	14,920
ASH	6,541
BAG	14,675
BCC	11,038
BEA	11,508
BMHS	29,153
BMMS	7,875
CLA	9,010
CON	6,214
COR	6,442
CRK	3,541
CSES	2,814
CTW	97,009
CVCL	31,300
CVHS	14,699
CVLAB	3,951
CVPL	52,125
CVUSD	29,774
DHL	5,384
ERU	28,971
GES	11,832
GHMS	13,178
GMMS	9,831
HES	9,177
JER	14,108
LAW	1,784
LES	13,325
LTS	13,067
LVES	9,265
MAY	9,902
MES	6,594
MUHS	7,555
MVES	10,077
ORME	9,162
PAUL	6,394
PCL	34,178
PHS	11,233
PMH	9,530
PPL	139,006
PVCV	4,642
PVPL	90,058
SED	71,528
SEL	6,576
SHM	7,399
SPR	5,028
STX	872
SVES	6,565
TCP	1,256
THS	11,075
VOC	56
VVAC	1,149
WIL	4,600
YAR	8,339
YAV	3,887
YCC	2,157
YCFLD	90
YCP	62,357
YCV	50,716
YLN	255,894
Total	1,320,386

# Statistics

Total Users - FY21	
User Library	Number of Users
AJS	821
ASH	823
BAG	585
BCC	1,033
BEA	1,017
BMHS	1,365
BMMS	374
CLA	501
CON	608
COR	929
CRK	148
CSES	760
CTW	11,459
CVCL	5,488
CVHS	1,132
CVLAB	122
CVPL	5,287
CVUSD	1,807
DHL	630
ERU	5,357
GES	695
GHMS	586
GMMS	611
HES	388
JER	215
LES	581
LTS	979
LVES	436
MAY	893
MES	1,337
MHS	1
MUHS	1,446
MVES	439
ORME	458
PAUL	520
PCL	3,312
PHS	1,310
PMH	910
PPL	24,582
PVA2	10
PVCV	11
PVPL	21,778
SED	8,630
SEL	688
SHM	1
SPR	337
SVES	32
TCP	23
THS	1,006
VOC	1,276
WIL	216
YAR	543
YCFLD	8
YCP	1,530
YCP2	3
YCV	745
YCV2	3
YLN	4
<b>Total</b>	<b>116,789</b>

New Users - FY21	
User Library	Number of Users
AJS	218
ASH	66
BAG	43
BCC	89
BEA	171
BMHS	384
BMMS	182
CLA	51
CON	62
COR	78
CRK	21
CSES	237
CTW	1170
CVCL	615
CVHS	330
CVLAB	123
CVPL	433
CVUSD	294
DHL	71
ERU	1310
GES	209
GHMS	177
GMMS	120
HES	380
JER	7
LES	119
LTS	226
LVES	424
MAY	66
MES	130
MUHS	624
MVES	425
ORME	22
PAUL	75
PCL	858
PHS	270
PMH	139
PPL	2414
PVCV	15
PVPL	1879
SED	636
SEL	81
SPR	131
SVES	36
THS	172
VOC	117
VVAC	4
WIL	13
YAR	73
YCP	47
YCP2	3
YCV	22
YCV2	3
<b>Grand Total</b>	<b>15865</b>



# Statistics

Patron Bills by Library for FY21			
Bill Library Code	# of Bills	Bill Amount	Bill Payment Amount
Total	39,607	\$471,589.23	\$236,509.99
AJS	191	\$3,296.56	\$1,411.76
ASH	235	\$3,247.13	\$381.75
BAG	394	\$4,216.03	\$1,998.41
BCC	750	\$7,465.04	\$2,418.79
BEA	412	\$3,961.07	\$517.66
BMHS	2,045	\$47,384.44	\$18,488.96
BMMS	367	\$3,427.45	\$2,917.65
CLA	139	\$1,774.95	\$150.79
CON	244	\$2,497.39	\$759.24
COR	289	\$2,463.94	\$856.27
CRK	50	\$504.69	\$308.69
CSES	52	\$417.57	\$265.59
CTW	5,168	\$23,795.84	\$10,962.78
CVCL	648	\$10,807.48	\$4,157.43
CVHS	796	\$30,693.88	\$5,950.92
CVLAB	190	\$1,617.82	\$1,092.02
CVPL	1,788	\$10,171.93	\$3,816.06
CVUSD	884	\$8,170.54	\$2,423.25
DHL	139	\$1,384.02	\$234.90
ERU	442	\$86,789.86	\$71,496.47
GES	1,086	\$11,156.34	\$5,911.15
GHMS	197	\$2,258.90	\$318.00
GMMS	153	\$1,558.12	\$196.43
JER	162	\$2,060.92	\$1,090.82
LES	223	\$3,231.09	\$1,653.66
LTS	526	\$4,981.66	\$4,684.32
MAY	355	\$3,850.32	\$1,187.05
MES	267	\$1,967.00	\$901.60
MUHS	246	\$1,748.61	\$1,364.81
ORME	493	\$13,456.06	\$3,377.14
PAUL	496	\$6,336.74	\$693.25
PCL	242	\$4,117.73	\$1,944.45
PHS	315	\$2,069.44	\$1,102.69
PMH	148	\$2,051.51	\$233.71
PPL	9,635	\$63,240.56	\$38,521.81
PVA2	52	\$374.05	\$374.05
PVPL	4,371	\$48,314.97	\$25,951.49
SED	2,522	\$14,122.05	\$5,816.62
SEL	481	\$5,759.88	\$1,360.92
SPR	128	\$1,699.00	\$128.10
SVES	158	\$918.00	\$773.00
TCP	18	\$163.20	\$4.70
THS	343	\$4,831.75	\$3,095.72
VOC	705	\$2,928.80	\$1,769.49
WIL	86	\$780.97	\$179.99
YAR	124	\$902.39	\$538.98
YCFLD	6	\$108.32	\$108.32
YCP	252	\$3,170.42	\$1,228.29
YCV	150	\$1,647.80	\$304.04
YLN	444	\$7,695.00	\$1,086.00

# Statistics

Circulation FY21			
Station Library	Charge Item Part B	Renew Item	Grand Total
AJS	5184	227	5411
ASH	6259	2156	8415
BAG	6638	5458	12096
BCC	9067	4896	13963
BEA	12180	8825	21005
BMHS	3443	257	3700
BMMS	1036	189	1225
CLA	2253	1935	4188
CON	5233	2506	7739
COR	5719	3032	8751
CRK	2633	780	3413
CSES	315	10	325
CTW	121683	66197	187880
CVCL	42845	18384	61229
CVHS	1942	16	1958
CVLAB	8132	108	8240
CVPL	45311	24869	70180
CVUSD	4597	481	5078
DHL	2942	1822	4764
ERU	3597	1925	5522
GES	10332	440	10772
GHMS	165	4	169
GMMS	123	84	207
JER	1245	1473	2718
LES	3922	2965	6887
LTS	7765	191	7956
MAY	6867	4593	11460
MES	2300	355	2655
MUHS	144	44	188
ORME	196	11	207
PAUL	8760	6096	14856
PCL	902	1252	2154
PHS	400	168	568
PMH	50	14	64
PPL	300874	159496	460370
PVA2	402	433	835
PVPL	234743	115962	350705
SED	86926	39653	126579
SEL	10796	2094	12890
SPR	4540	852	5392
SVES	344	27	371
TCP	60	17	77
THS	4678	162	4840
VOC	18354	6040	24394
WIL	6159	2562	8721
YAR	8722	3001	11723
YCFLD	210	106	316
YCP	3509	2723	6232
YCV	2836	2705	5541
YLN	346	3496	3842
Grand Total	1017679	501092	1518771

Circulation Use Item FY21	
Station Library	Use Item Transactions
BAG	1
CTW	3,089
CVLAB	319
CVUSD	3,523
ERU	32
PVPL	1
SED	217
SPR	703
YCP	158
YCV	15
YLN	1

# Statistics

Checkins FY21	
Station Library	Total Checkins
AJS	5,276
ASH	6,973
BAG	6,742
BCC	10,931
BEA	14,178
BMHS	4,119
BMMS	1,058
CLA	2,151
CON	5,956
COR	6,934
CRK	2,689
CSES	289
CTW	128,156
CVCL	44,484
CVHS	3,631
CVLAB	8,201
CVPL	52,322
CVUSD	4,725
DHL	3,363
ERU	4,162
GES	10,075
GHMS	94
GMMS	321
JER	1,637
LES	5,466
LTS	7,735
MAY	7,249
MES	2,661
MUHS	2,048
ORME	176
PAUL	9,040
PCL	1,803
PHS	436
PMH	127
PPL	323,602
PVA2	72
PVPL	248,625
SED	97,912
SEL	10,713
SPR	5,072
STX	50
SVES	561
TCP	70
THS	6,470
VOC	22,023
WIL	6,837
YAR	8,900
YCFLD	790
YCP	5,263
YCV	9,272
YLN	24,967
Total	1,136,407

# Statistics - Databases

## Ebook Central

Report Name	Site Activity Report				
Document Collection	All				
Summarization	Entire Period				
Time Period	2020-07-01 to 2021-06-30				
	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
	4565	2456	1720	1548	Religion, Social Science, Literature, History, Psychology

## Overdrive

FY 2020-21					
User Activity					
Unique Users: 10597					
Checkouts		Holds			
Audiobook	112252	Audiobook	35101		
eBook	151004	eBook	57210		
Magazine	5577				
Ext. Service	58				

## Statistics - I-Tiva (TM3)

Month	"Mes-sages Imported"	"Mes-sages Rejected"	"Calls Made"	Number of Deliveries	Patron Logins on MESSAGE call
July '20	2514	80	3027	2334	
August '20	2525	108	3017	2362	
September '20	2096	81	2446	1980	
October '20	2179	68	2665	2014	
November '20	1743	129	2073	1602	
December '20	2472	125	2940	2299	
January '21	2271	98	2730	2109	
February '21	2573	132	3066	2428	
March '21	2202	93	2779	2032	
April '21	1914	70	2599	1708	
May '21	1789	63	2661	1509	
June '21	1846	61	3332	1396	
Total	26124	1108	33335	23773	