

# Yavapai Library Network

June  
2020  
Monthly  
Report



## Manager's Lowdown

Hi All -

As I write this (from home again), libraries are changing their status to a more limited service model. We are having a spike of COVID-19 cases which is causing everyone to re-evaluate their opening status. If you have any changes to your library's status, please let us know. You can check the status page here: <http://www.yln.info/library-status>

- The changeover of our internet service provider from Century Link to Sparklight is complete. This project started in September 2019, and took 9 months and 11 days to bring to completion. Because of great planning and teamwork of the YLN (thanks Chanel and Sherryl) and competent assistance from Yavapai County ITS Department, most everything was changed over easily within the first ½ hour. I am extremely pleased at the outcome and now we can enjoy the higher speed (and lesser payments) of our new service.
- We are bringing on the additional schools from Humboldt Unified School District. We were able to import the data from their Follett system (thank you Eric Petersen), so that we only need to barcode and RFID tag their materials. Karen Straube has been leading the conversion team in the libraries and was able to convert the 1st library in 5.5 days! We are now in the middle of the 2nd library. Our plan is to bring on 5 of the libraries this summer. The eight schools combined have a total of approximately 90,000 items.
- The YES Calendar ([www.yavapai.events](http://www.yavapai.events)) has a slightly different look to it now. There is a new geolocation feature where you can enter a city or zip code and a radius (in miles) for you to search for events. There is also a new added ability to mark events as "featured" where they will scroll at the top of the calendar.
- The Steering Committee approved the purchase of Unique's MessageBee service for our email notifications. This will take care of the bounced messages we are getting due to Spam filter and give us nicer looking emails. It is on schedule to begin late July.
- The Steering Committee also approved to supplement (for one year) the salary of a new K12 Librarian for the County Schools. This position will work with our K12 schools to train

school staff and guide them in the best practices of school librarianship. The position is posted now on the Yavapai County, Job Postings, webpage.

- The new YCFLD website will be live in the next few weeks. You can check it out at [www.ycflld.org](http://www.ycflld.org). As I mentioned last month, the YLN website will be redesigned next.
- The Sora information will be out shortly. As the schools aren't in session yet, I decided to hold off the press release for a month. We will be announcing it this month with the anticipation of school starting in August.
- We are including COVID-19 stories from Prescott in this month's report. Please keep the information and photos coming!

See you next month.

Thanks,

Valerie Burns

## Member News

After last week's start to limited entry, we (PPL) have heard so many expressions of gratitude from patrons – for curbside service in all its incarnations to reopening. We've have a line of 20 or more people waiting each morning, and we've averaged about 540 people a day through our door. I had a couple of lovely emails waiting for me this morning:

*Thank you, thank you, thank you so much for opening the library and making it possible for people to get books. As an avid reader I understand how much it means to people to be able to get new books.*

*Also thanks for all the hard work from the staff and efforts to make things safe for the library users. You are all doing a great job I appreciate it very much.*

And

*Thank you for all you do—your absence from my life has been an eye opening experience!!! I thank you all, who provided books in the parking lot and who are back now that you are open. The Best in the West.*

And not exactly a success story, but one that points to the extraordinary stress everyone is under. While I was on door entry duty a woman appeared and was very rude and impatient about being given a “leaving time” slip. I apologized and said I understood how difficult all these changes were for everyone. She absolutely lost it – dissolved into tears and said she had forgotten her mask, a cake had melted in her car, and she hadn't seen her grandchildren in weeks. She accepted a mask (we are offering them at the door), apologized and thanked me profusely for what the library is doing. It made me realize how much understanding we need to give one another (patrons and staff alike) during this period.



# Prioritization

## Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

**Total requests submitted: 83**

**Total requests resolved: 71**

**Total unresolved requests opened this month: 12**

**Total requests still open: 33**

## Priority Two: IP Address Change

SparkLight will give us a tremendously better deal on Internet connections than CenturyLink, but CenturyLink won't let us take our IP addresses with us. So that a net company can't hold us hostage in the future, we are purchasing our own range of IPs.

**Goal:** Update IP addresses on YLN servers to our own IP range

**Project Lead:** Valerie Burns

- Purchase IPs
- Test IP change
- Roll out all new IPs

## Priority Three: Community Calendar

Libraries have requested a community calendar for years, but there was no solution available. Calendar software for the library market is now being developed.

**Goal:** Implement a community calendar

**Project Lead:** Charles Matheus

- Evaluate available calendaring products
- Get quote
- Apply for LSTA grant
- Sign contract for product (if needed)
- Implement calendar
- Go live with a subset of pilot libraries
- Roll it out to the Network
- Test with a community organization
- Open it up to all organizations that would like to participate

## Priority Four: Get Up to Speed with VMWare

The YLN has taken over ownership of the VMWare servers from ITS which host Symphony and Enterprise. We need to learn how to admin VMWare and be prepared for emergencies.

**Goal:** Become versed in how VMWare works

**Project Lead:** Chanel Wheeler

- Watch LinkedIn Learning classes on VMWare
- Update vCenter
- Update ESXI hosts
- Test failover

Note concerning prioritization: The priority of projects may shift as individual portions are completed.



# Prioritization

## Priority Five: Redesign/upgrade YCFLD website

The YCFLD website is in need of a face lift. Additionally, it is on Drupal 7 which will be end-of-lived in 2021.

**Goal:** Redesign and upgrade the YCFLD website.

**Project Lead:** Chanel Wheeler

- Install Drupal 8
- Install Drupal 8 third-party modules
- Rewrite YCFLD custom modules for new API
- Work with Kelly on implementing new design
- Release the new website

- Correct structurally invalid bibliographic records in Symphony
- Complete cataloging and descriptions of Adult Books
- Add Subject Headings and Genre Headings to bibliographic records that lack them
- Complete cataloging and description of Youth Books
- Complete cataloging and descriptions of Adult non-book materials
- Complete cataloging and description of Youth non-book materials
- Clean-up genre headings to conform to current standards

## Priority Six: Move Servers from Ubuntu to RHEL

Our Ubuntu servers are not playing well with the Hyper-V host. Red Hat is better supported on Hyper-V. The District and ITS already bought two RHEL licenses. The Network will be buying the rest.

**Goal:** Move servers to RHEL so they will be more stable.

**Project Lead:** Chanel Wheeler

- Purchase RHEL licenses
- Move portal server to RHEL
- Move ylntest server to RHEL
- Move help desk server to RHEL
- Move helptest server to RHEL
- Move optio server to RHEL
- Move district server to RHEL
- Move districttest server to RHEL
- Move authentication server to RHEL

## Priority Seven: Improve Database Quality

Enhance the operation of the catalog for patrons and staff by improving material description, subject and genre access, and data integrity. These tasks are for materials already in Symphony.

**Goal:** Improve patron and staff search experience

**Project Lead:** Eric Petersen

## Priority Eight: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

**Goal:** Fully implement Blue Cloud Cataloging (BCC)

**Project Lead:** Eric Petersen

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

## Completed Projects CY20

## Cancelled/Postponed Projects CY20

# Statistics

Holds - June 2020					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
ASH	9		1	191	201
BAG	20			235	255
BCC	39		1	445	485
BEA	60		1	268	329
CLA	13			84	97
CON	20			237	257
COR	67		1	345	413
CRK	2			82	84
CTW	336	257	7	3,194	3,794
CVCL	130	81	1	1,112	1,324
CVPL	124	87	4	1,301	1,516
DHL	18		1	196	215
ERU	15			27	42
JER				36	36
MAY	23			176	199
MES				1	1
PAUL	68		2	318	388
PCL	4			6	10
PCM				15	15
PPL	1,549	809	36	11,254	13,648
PVA2	305	272		3,208	3,785
PVPL	727	901	8	5,057	6,693
SED	398	88	5	3,085	3,576
SEL	28		3	280	311
SPR	2			191	193
TCP				5	5
VOC	175	9	2	1,189	1,375
WIL	13		1	116	130
YAR	30			467	497
YCFLD	13			62	75
YCP	39		2	185	226
YCV	14			151	165
YLN	3			3	6
Total	4,244	2,504	76	33,522	40,346

# Statistics

Items Transited - June 2020												
Station Library →												
Item Li- brary ↓	Total	ASH	BAG	BCC	BEA	CLA	CON	COR	CRK	CTW	CVCL	CVPL
Total	23,370	164	128	386	276	72	206	288	64	2,370	989	1,206
ASH	219		1	1	3	2		1	1	25	5	6
BAG	402	9		12	14	3	6	7		30	6	25
BCC	393	7			6	3	2	8		31	14	17
BEA	197	4		4			1	1		17	8	4
BMHS	1											
BMMS	54											
CLA	307	4	2	10	2		1	6	3	20	9	9
CON	150	1	1	4	3	1		2		13	4	9
COR	246	2		6	1	1				23	8	11
CRK	127	3		1	1			1		14	4	6
CTW	2,816	10	17	53	24	7	11	33	3		130	118
CVCL	699	3	6	7	7	1	5	3		74		54
CVLAB	4		1									
CVPL	1,237	8	17	4	9	1	15	10	2	132	45	
CVUSD	161	1	2		5		2	1		17	6	7
DHL	184			3	4	3	4	4	1	21	7	7
ERU	208			8		1	1			19	5	11
GMMS	1					1						
JER	5									1		1
MAY	326	4	3	3	5	3	2	4	3	37	8	12
PAUL	146	3		3		1	2	2		9	5	6
PCL	224	1	1	1	3	1				27	4	10
PPL	5,394	33	44	125	76	13	65	88	21	829	307	428
PVPL	3,072	30	16	41	28	4	27	46	9	357	144	186
SED	3,123	16	10	28	31	7	21	30	3	364	133	125
SEL	243	3	1	4	6	2	4	4	1	17	11	19
SPR	275	2		4	2	6	1	5		19	6	15
STX	246	1	2	10	9	3	23	5	13	15	7	6
TCP	2					1						
VOC	2											1
WIL	228	3		5	4	3	1	1	1	20	9	6
YAR	365	8		9	5		2	4		39	12	14
YCP	989	3	2	20	17	1	4	9	2	74	36	26
YCV	1,324	5	2	20	11	3	6	13	1	126	56	67
YCFLD	1								1			
YCP	861		5		8	5	4	6	6		53	31
YCV	1,264		11	4	24	10	3	4	5		62	48
YLN	2											1

# Statistics

Items Transited - June 2020							
Station Library →							
Item Li- brary ↓	DHL	ERU	JER	MAY	PAUL	PCL	PPL
Total	122	23	36	166	308	9	6,267
ASH	3			2	7		69
BAG				4	12		62
BCC				6	11		108
BEA				2	6		66
BMHS							
BMMS							
CLA	1	1		2	10		72
CON			1	1			30
COR			1	1	9		73
CRK			1		6		34
CTW	16	2	1	13	25		1,089
CVCL	5			2	6		201
CVLAB					1		
CVPL	5	3	1	2	18	1	406
CVUSD	1				2		52
DHL				1	7		37
ERU				2	1		77
GMMS							
JER							
MAY	3				6		79
PAUL							45
PCL		1	1		7		95
PPL	40	5	15	51	65	3	
PVPL	11	5	2	20	35	1	1,509
SED	12	3	5	19	33	1	1,085
SEL	1			6	5		36
SPR	1			3	9		64
STX	1			1			53
TCP							1
VOC							
WIL	2			10	3		58
YAR	1			2	5		101
YCP	11	1	4	5	12	3	336
YCV	8	2	4	11	7		429
YCFLD							
YCP	5				3	15	
YCV	8	2			1	9	
YLN							



# Statistics

Items Transited - June 2020														
Station Library →														
Item Library ↓	PVA2	PVPL	SED	SEL	SPR	STX	TCP	VOC	WIL	YAR	YCFLD	YCP	YCV	YLN
Total	234	5,791	1,832	224	197	1	5	1,212	108	337	44	146	72	87
ASH	2	60	10	2	4			9	3	1	1	1		
BAG	4	132	20	3	18			11	5	12	3	3		1
BCC	3	112	27	2	5			15	1	11		3	1	
BEA	3	55	12	1	2			7		3	1			
BMHS								1						
BMMS														54
CLA	2	84	22	2	16			16	3	3		2		5
CON	1	53	6	2	5			2	1	3		4	2	1
COR		86	6	2	3			7	2	2	1	1		
CRK		40	6		3			4				1		2
CTW	22	784	208	41	17			113	14	39	2	7	12	5
CVCL	2	194	62	7	7			38	2	9	2	1	1	
CVLAB		1	1											
CVPL	7	373	93	7	8		1	37	6	16	1	5	4	
CVUSD	2	39	13	2	1			3		3		2		
DHL		45	18	4	4			4	2	2	5		1	
ERU		41	24	1	2			8	1	3		2		1
GMMS														
JER		2	1											
MAY	1	99	19	6	8			9	3	7			1	1
PAUL	3	46	8					9		3		1		
PCL		24	27					11		1	2	6	1	
PPL	40	1,900	658	54	33	1	1	290	24	93	6	55	19	12
PVPL	93		262	37	14		2	122	14	30	1	18	7	1
SED	21	710		22	14			353	14	33	1	14	12	3
SEL	3	65	16		10			8	4	7	8	1		1
SPR	3	94	15	4				14	1	3	3	1		
STX		43	18	3	3			9	4	13	3	1		
TCP														
VOC		1												
WIL	1	56	11	4	4			12		6	1	6	1	
YAR	4	108	21	3	9			13			1	2	2	
YCP	9	222	121	2	2			46	1	11	1		8	
YCV	8	322	127	13	5		1	41	3	23	1	9		
YCFLD														
YCP	7	170	92	2	4		54	2	9	1		2		
YCV	23	278	80	6	12		76	5	16		22			
YLN			1											

# Statistics

Discards - June 2020	
Station Library	Library Use Transactions
BAG	4
BCC	18
BEA	96
CLA	1
CON	113
COR	11
CRK	3
CTW	1,005
CVCL	3
CVPL	241
ERU	4
MAY	1
PAUL	6
PPL	551
PVPL	223
SED	452
WIL	46
YAR	1
YCFLD	10
YCP	152
YCV	869
YLN	5
Total	3,815

Items Added - June 2020	
Item Library	Total Copies
ASH	6
BAG	9
BCC	5
BEA	2
BMMS	7939
CLA	4
CON	2
COR	47
CTW	218
CVCL	262
CVLAB	230
CVPL	151
CVUSD	49
DHL	11
ERU	7
GES	12115
MAY	13
PCL	12
PPL	904
PVPL	377
SED	494
SEL	1
SHM	17
SPR	1
STX	3
THS	3
WIL	1
YAR	10
YAV	15
YCFLD	2
YCP	316
YCV	152
YLN	165
Grand Total	23543

Total Items - June 2020	
Item Library	Total Copies
AJS	14,969
ASH	6,349
BAG	14,254
BCC	11,198
BEA	11,291
BMHS	32,524
BMMS	7,933
CLA	8,939
CON	6,168
COR	6,351
CRK	3,425
CTW	97,311
CVCL	30,574
CVHS	15,073
CVLAB	2,228
CVPL	54,445
CVUSD	29,799
DHL	4,935
ERU	30,675
GES	12,115
GMMS	10,078
JER	14,261
LAW	1,784
LES	14,961
MAY	9,731
MES	6,437
MUHS	14,864
ORME	9,277
PAUL	6,080
PCL	35,150
PHS	11,231
PMH	9,673
PPL	138,631
PVPL	87,810
SED	82,480
SEL	6,403
SHM	7,383
SPR	5,790
STX	708
TCP	1,263
THS	12,124
VOC	9
WIL	4,501
YAR	7,888
YAV	4,436
YCC	3,123
YCFLD	94
YCP	60,763
YCV	56,231
YLN	229,832
Total	1,253,552

# Statistics

New Users - June 2020	
User Library	Sum of Number of Users
ASH	4
BAG	4
BCC	4
BEA	4
BMMS	275
CON	3
COR	10
CRK	7
CSES	628
CTW	73
CVCL	54
CVPL	35
DHL	5
ERU	159
GES	576
GHMS	470
HES	7
LTS	852
LVES	6
MAY	1
MVES	7
PAUL	4
PCL	183
PPL	164
PVPL	123
SED	31
SEL	2
VOC	11
YAR	6
YCP	1
YCV	1
Grand Total	3710

Total Users - Jun 2020	
User Library	Number of Users
AJS	728
ASH	971
BAG	754
BCC	1,129
BEA	1,098
BMHS	1,847
BMMS	272
CLA	567
CON	634
COR	1,048
CRK	159
CSES	625
CTW	12,338
CVCL	5,797
CVHS	1,208
CVLAB	4
CVPL	5,675
CVUSD	1,911
DHL	656
ERU	4,815
GES	572
GHMS	467
GMMS	673
HES	4
JER	256
LAW	4
LES	510
LTS	848
LVES	4
MAY	960
MES	1,212
MHS	1
MUHS	1,373
MVES	4
ORME	439
PAUL	505
PCL	3,012
PHS	2,000
PMH	796
PPL	26,150
PVA2	4
PVPL	23,222
SED	9,331
SEL	745
SHM	1
SPR	291
STX	3
TCP	25
THS	965
VOC	1,307
WIL	240
YAR	552
YCFLD	13
YCP	2,043
YCV	838
YLN	2
Total	121,608

# Statistics

Patron Bills - June 2020			
Bill Library Code	# of Bills	Bill Amount	Bill Payment Amount
Total	614	\$2,345.66	\$1,575.78
BCC	3	\$35.48	\$0.00
COR	3	\$17.80	\$1.25
CTW	83	\$110.80	\$80.80
CVCL	14	\$92.50	\$67.45
CVPL	6	\$22.10	\$0.60
ERU	1	\$29.00	\$29.00
MAY	3	\$14.00	\$14.00
PAUL	4	\$30.95	\$15.95
PCL	1	\$1.00	\$0.00
PHS	1	\$3.00	\$3.00
PPL	288	\$1,092.85	\$753.00
PVA2	3	\$3.75	\$3.75
PVPL	124	\$529.70	\$444.05
SED	33	\$145.35	\$107.70
VOC	6	\$3.60	\$0.60
WIL	1	\$0.70	\$0.70
YAR	2	\$2.05	\$2.05
YCP	26	\$93.87	\$34.55
YCV	9	\$72.16	\$17.33
YLN	3	\$45.00	\$0.00

# Statistics

Circulation - June 2020				
Station Library	Client Types	Charge Item Part B	Renew Item	Grand Total
ASH	BC Mobile		2	2
	Enterprise		20	20
	WorkFlows	328	216	544
ASH Total		328	238	566
BAG	BC Mobile		48	48
	SIP	254	1	255
	WorkFlows	58	385	443
BAG Total		312	434	746
BCC	BC Mobile		1	1
	Enterprise		23	23
	SIP	210		210
	workFlows	389	421	810
BCC Total		599	445	1044
BEA	Enterprise		31	31
	None	27		27
	WorkFlows	392	581	973
BEA Total		419	612	1031
CLA	Enterprise		20	20
	SIP	99	4	103
	workFlows	41	75	116
CLA Total		140	99	239
CON	Enterprise		21	21
	None	9		9
	SIP	240	2	242
	workFlows	64	182	246
CON Total		313	205	518
COR	Enterprise		156	156
	SIP	448	2	450
	workFlows	55	276	331
COR Total		503	434	937
CRK	Enterprise		4	4
	None	64		64
	WorkFlows	180	86	266
CRK Total		244	90	334
CTW	BC Mobile		102	102
	Enterprise		732	732
	SIP	7785	425	8210
	workFlows	222	3447	3669
CTW Total		8007	4706	12713
CVCL	BC Mobile		33	33
	Enterprise		147	147
	SIP	2099	13	2112
	WorkFlows	1417	1470	2887
CVCL Total		3516	1663	5179
CVHS	WorkFlows		80	80
CVHS Total			80	80
CVPL	BC Mobile		37	37
	Enterprise		492	492
	SIP	1091	20	1111
	WorkFlows	3122	1279	4401
CVPL Total		4213	1828	6041
CVUSD	workFlows		4	4
CVUSD Total			4	4
DHL	Enterprise		16	16
	SIP	27	1	28

	workFlows	340	260	600
DHL Total		367	277	644
ERU	Enterprise		6	6
	workFlows	58	256	314
ERU Total		58	262	320
JER	BC Mobile		3	3
	workFlows	40	50	90
JER Total		40	53	93
MAY	Enterprise		2	2
	SIP	61	8	69
	workFlows	269	353	622
MAY Total		330	363	693
MES	workFlows	1		1
MES Total		1		1
PAUL	BC Mobile		17	17
	Enterprise		69	69
	SIP	385		385
	workFlows	162	368	530
PAUL Total		547	454	1001
PCL	Enterprise		4	4
	workFlows	48	110	158
PCL Total		48	114	162
PPL	BC Mobile		220	220
	Enterprise		2744	2744
	None	9		9
	SIP	27541	968	28509
	workFlows	2184	8311	10495
PPL Total		29734	12243	41977
PVA2	Enterprise		2	2
	workFlows	213	143	356
PVA2 Total		213	145	358
PVPL	BC Mobile		244	244
	Enterprise		1622	1622
	SIP	18909	882	19791
	workFlows	547	5739	6286
PVPL Total		19456	8487	27943
SED	BC Mobile		74	74
	Enterprise		570	570
	SIP	4203	51	4254
	workFlows	573	2363	2936
SED Total		4776	3058	7834
SEL	SIP	15		15
	workFlows	446	275	721
SEL Total		461	275	736
SPR	SIP	47	1	48
	WorkFlows	337	59	396
SPR Total		384	60	444
STX	workFlows	1		1
STX Total		1		1
TCP	BC Mobile		4	4
	workFlows	5	1	6
TCP Total		5	5	10
VOC	BC Mobile		11	11
	Enterprise		222	222
	workFlows	1210	108	1318
VOC Total		1210	341	1551
WIL	BC Mobile		29	29
	Enterprise		53	53
	SIP	231		231
	workFlows	4	33	37

# Statistics

WIL Total		235	115	350
YAR	BC Mobile		3	3
	Enterprise		33	33
	SIP	175	3	178
	workFlows	473	47	520
YAR Total		648	86	734
YCFLD	workFlows	44	5	49
YCFLD Total		44	5	49
YCP	BC Mobile		5	5
	Enterprise		113	113
	SIP	38	1	39
	workFlows	272	183	455
YCP Total		310	302	612
YCV	BC Mobile		1	1
	Enterprise		30	30
	SIP	11		11
	workFlows	201	244	445
YCV Total		212	275	487
YLN	None	5		5
	SIP		199	199
	workFlows	83	3	86
YLN Total		88	202	290
Grand Total		77762	37960	115722

Checkins - June 2020	
Station Library	Total Checkins
AJS	93
ASH	760
BAG	308
BCC	1,300
BEA	557
BMHS	90
CLA	240
CON	329
COR	531
CRK	208
CTW	9,874
CVCL	3,721
CVHS	18
CVPL	4,455
CVUSD	13
DHL	250
ERU	137
JER	71
LES	1
MAY	446
MES	1
ORME	15
PAUL	461
PCL	48
PHS	23
PMH	1
PPL	28,023
PVA2	7
PVPL	23,172
SED	6,879
SEL	603
SHM	1
SPR	364
STX	1
TCP	6
VOC	1,492
WIL	268
YAR	541
YCFLD	94
YCP	547
YCV	275
YLN	1,745
Total	87,969

Circulation Use Item - June 2020	
Station Library	Use Item Transactions
CTW	72
CVUSD	1
ERU	1
SED	7
SPR	102
YCP	18
YCV	3



# Statistics

## OPAC Searches

Library	Total
AJS	2303
ASH	844
BAG	1003
BCC	1087
BEA	80
BMHS	407
CLA	1067
CON	726
COR	1340
CRK	306
CTW	22334
CVHS	238
CVCL	2832
CVPL	3853
CVUSD	670
DHL	1907
ERU	2440
GMMS	283
HUSD	0
JER	1010
LAW	0
LES	415
MAY	696
MES	243
MHS	0
MUHS	349
ORME	245
PAUL	377
PCL	1155
PHS	411
PMH	210
PPL	59991
PVPL	32041
SED	60488
SEL	668
SPR	200
THS	328
VBC	0
VER	0
WIL	604
YAR	882

YCFLD	0
YCP	7695
DEFAULT	18481
Total	230209

# Statistics - Databases

## Ebook Central

Month of: 6/2020					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	462	243	128	156	Religion, Social Science, Business/Management, Religion; Fiction, Psychology

## Overdrive

Month of: 6/2020					
Usage Type: All Documents Selected					
User Activity					
Unique Users: 4435					
Checkouts		Holds			
Audiobook	8552	Audiobook	3578		
eBook	13787	eBook	9276		

Branch	Checkouts
YLN-Yavapai County Free District	1
YLN-Spring Valley	5
YLN-Crown King	14
YLN-Jerome	24
YLN-Beaver Creek	34
YLN-Seligman	37
YLN-Cordes Lakes	52
YLN-Ash Fork	64
YLN-Wilhoit	83
YLN-Black Canyon City	88
YLN-Mayer	92
YLN-Yarnell	102
YLN-Paulden	112
YLN-Bagdad	120
YLN-Congress	130
YLN-Dewey-Humboldt Town	133
YLN-Clark Memorial	217
YLN-Sedona - Village of Oak Creek	549
YLN-Camp Verde	746
YLN-Chino Valley	949
YLN-Sedona	2385
YLN-Cottonwood	2457
YLN-Prescott Valley	4627
YLN-Prescott	8766

# Statistics - Databases

## Overdrive RLA

Month of: 6/2020

Branch	Checkouts
CCLD - Benson - Adult	6
CCLD - Bisbee - Adult	9
CCLD - Douglas - Adult	1
CCLD - Huacity - Staff	1
CCLD - Sierravist - Adult	1
CCLD - Sierravist - Adult Internet	19
CCLD - Sunizona - Adult	2
LLTC-Clifton	12
LLTC-Desert Foothills	3
LLTC-Wickenburg	2
SVLC-Buckeye	21
SVLC-La Paz	4
SVLC-Quartzsite	4
TPL - Tempe	131
YCLD-Yuma County	72
Total Visitor Checkouts	288

Yavapai Patron Checkouts from other RLA Systems: 2,191

# Statistics - Databases

## rbDigital Audiobooks

Month of: 6/2020	
Libraries	Checkouts
Beaver Creek Public/School Library	1
Camp Verde Community Library	2
Chino Valley Public Library	5
Congress Public Library	9
Cottonwood Public Library	30
Mayer Public Library	1
Paulden Public Library	3
Prescott College Library	1
Prescott Public Library	128
Prescott Valley Public Library	27
Sedona Public Library	28
Village of Oak Creek Library	1
Yarnell Public Library	25
Yavapai College Library - Prescott	6
Yavapai College Library - Verde	2
(blank)	6
Grand Total	275

## rbDigital Magazines

Month	Checkouts	Turnaways
June	194	0

## Y.E.S. Calendar

Month	# of Programs	# of Users Visiting (Last 28 Days)
June	2948	647

# Statistics - Databases

## UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
June	60	1355	116	1665

## Mango Languages

Month of: 6/2020	
Total Sessions	289
Mobile Sessions	139
Avg Learning Time (min)	19.34

## Mobile App

Month of: 6/2020		
Usage by Platform		
Platform Type	Devices	Launches
Amazon-FireOS	1	5
Android	466	3040
iPad	187	1058
iPhone	659	4461
iPod Touch	5	55
TOTAL	1318	8619

## SMS

Month of: 6/2020	
Hold Notice	5180
Manual Text	24
Overdue Notice	0

## AMH

Month of: 6/2020	
Items/Month	68701

## Statistics - I-Tiva (TM3)

Date	Patrons	Rejected Records	Total Attempts	Total Deliveries	Patron Logins on MESSAGE call
6/1/2020	1		1	1	
6/2/2020	52	4	60	51	
6/3/2020	113	2	132	108	
6/4/2020	60	9	75	55	
6/5/2020	93	4	103	88	
6/6/2020	62	7	71	61	
6/7/2020	15	5	15	14	
6/8/2020					
6/9/2020	33	1	41	32	
6/10/2020	109	7	127	103	
6/11/2020	93	4	112	89	
6/12/2020	87	5	104	80	
6/13/2020	74	3	85	72	
6/14/2020	20		20	18	
6/15/2020					
6/16/2020	69	2			
6/17/2020					
6/18/2020					
6/19/2020	142	2	164	140	
6/20/2020	166	5	204	152	
6/21/2020	19	2	19	18	
6/22/2020					
6/23/2020	73		83	70	
6/24/2020	126	5	152	115	
6/25/2020	85	8	97	79	
6/26/2020	107	2	136	98	
6/27/2020	81		90	80	
6/28/2020	28	1	28	25	
6/29/2020					
6/30/2020	78	5	85	78	
<b>Grand Total:</b>	<b>1786</b>	<b>83</b>	<b>2004</b>	<b>1627</b>	

I-Tiva Month To Date MESSAGE Report used