

# Yavapai Library Network

July  
2020  
Monthly  
Report



## Manager's Lowdown

Hi All -

The month of July came and went so fast, it seemed like two weeks instead of four. Some of us are continuing to work from home, while others are in the office or in member libraries.

We are becoming experts at using Microsoft Teams for communication and collaboration, so no matter where we are, we are accessible and available. Here are some of the projects we worked on in July.

- Sora has been released. Sora is an Overdrive app specifically for our K12 students to access e-books and audiobooks. It has come with some free materials from Overdrive. There is also a link to the public libraries, so they are able to access age appropriate materials from our public libraries. All the K12 schools should have received information on its usage. We are continuing to support the K12's by providing a method for the students to get their card numbers and PINS. We will be meeting with the K12s later in August to discuss the acquisition of e-materials.
- We continued to bring on the additional schools from Humboldt Unified School District. We are currently converting the final school for the summer—Glassford Hill Middle School. This brings the total to 5 additional Humboldt schools that were added this summer, with an additional 50,000 items added to our catalog. A huge thanks to Karen Straube who has been heading up the on-site conversion efforts along with Eric Peterson. It's been a team effort with others working on-site or behind the scenes in order to complete the conversion before the start of school.
- The Steering Committee has voted to bring on 3 additional members to the YLN. They are Skull Valley Elementary School (SVES), Park View/Canyon View Charter School (PVCV) and Verde Valley Archaeology Center (VVAC). Their agreements will most likely be approved by the YC Board of Supervisors mid-August, so they will be beginning the onboarding process towards the end of August. After these members are added, our total membership will be at 52. Time to create a deck of cards!
- Prescott Valley Public Library is piloting Unique's MessageBee's notices. Chanel and Kelly are working closely with MessageBee to create the prototype notices and test them out

before bringing them to the rest of the network. We are looking at an early September rollout.

- The new K12 Librarian for the County Schools has been hired. Suzie Roth has accepted the position. She will work with our K12 schools to train school staff and guide them in the best practices of school librarianship. Welcome Suzie!
- The new YCFLD website is now live. Check it out at: [www.ycflld.org](http://www.ycflld.org). Thanks to Chanel and Kelly for their hard work and devotion to this project.
- The YCFLD Libraries have all had a necessary upgrade to their firewalls. Sherryl has been working diligently all month on replacing that equipment in each of the libraries.
- Cottonwood Public Library is now using the YLN cataloging and acquisition services. For cataloging only, materials can be transited to the YLN offices where they are cataloged and then returned. For acquisitions, new materials are selected by the Cottonwood staff, ordered by the YLN, delivered to the YLN offices where they are then cataloged before being delivered via the transit system to the library. We are estimating the normal turn-around time to be about a week after we have the books in hand. Right now, we are running a little longer than that due to the onboarding of HUSD.

See you all next month. Stay healthy.

Thanks,

Valerie Burns

# Member News

When Prescott Valley Public Library closed our doors to the public as a Covid-19 precautionary response on March 17th, we knew we still had a way to serve our community. In the months that followed, our Drive-up Window has become the break out service of our library. We had to reorganize our back room to accommodate the many holds placed by patrons from throughout the Quad Cities. Our patrons have expressed their appreciation for our drive up service, computer help and reopening our library doors in May, even with limited services.

Our librarians had to think of new and creative ways to connect with our community. Our Outreach and Children's

librarians have been doing virtual story times for both our littlest and older patrons, as well as for our Spanish speaking community. Our Young Adult department has been engaging our teens with virtual crafting and cooking tutorials, podcasts, and virtual D & D. We've also held several virtual classes, talks, and even a book club.

Our amazing staff have worked diligently to provide our community with quality service and a sense of normalcy in an ever changing and uncertain world. We continue to encourage our community and staff to be safe and find happiness in the little things.



# Prioritization

## Priority One: Resolve Current Helpdesk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

**Total requests submitted: 100**

**Total requests resolved: 90**

**Total unresolved requests opened this month: 10**

**Total requests still open: 3**

## Priority Two: Community Calendar

Libraries have requested a community calendar for years, but there was no solution available. Calendar software for the library market is now being developed.

**Goal:** Implement a community calendar

**Project Lead:** Charles Matheus

- Evaluate available calendaring products
- Get quote
- Apply for LSTA grant
- Sign contract for product (if needed)
- Implement calendar
- Go live with a subset of pilot libraries
- Roll it out to the Network
- Test with a community organization
- Open it up to all organizations that would like to participate

## Priority Three: Get Up to Speed with VMWare

The YLN has taken over ownership of the VMWare servers from ITS which host Symphony and Enterprise. We need to learn how to admin VMWare and be prepared for emergencies.

**Goal:** Become versed in how VMWare works

**Project Lead:** Chanel Wheeler

- Watch LinkedIn Learning classes on VMWare
- Update vCenter
- Update ESXI hosts
- Test failover

## Priority Four: Redesign/upgrade YCFLD website

The YCFLD website is in need of a face lift. Additionally, it is on Drupal 7 which will be end-of-lived in 2021.

**Goal:** Redesign and upgrade the YCFLD website.

**Project Lead:** Chanel Wheeler

- Install Drupal 8
- Install Drupal 8 third-party modules
- Rewrite YCFLD custom modules for new API
- Work with Kelly on implementing new design
- Release the new website

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

# Prioritization

## Priority Five: Move Servers from Ubuntu to RHEL

Our Ubuntu servers are not playing well with the Hyper-V host. Red Hat is better supported on Hyper-V. The District and ITS already bought two RHEL licenses. The Network will be buying the rest.

**Goal:** Move servers to RHEL so they will be more stable.

**Project Lead:** Chanel Wheeler

- Purchase RHEL licenses
- Move portal server to RHEL
- Move ylnstest server to RHEL
- Move help desk server to RHEL
- Move helptest server to RHEL
- Move optio server to RHEL
- Move district server to RHEL
- Move districttest server to RHEL
- Move authentication server to RHEL

## Priority Six: Improve Database Quality

Enhance the operation of the catalog for patrons and staff by improving material description, subject and genre access, and data integrity. These tasks are for materials already in Symphony.

**Goal:** Improve patron and staff search experience

**Project Lead:** Eric Petersen

- Correct structurally invalid bibliographic records in Symphony
- Complete cataloging and descriptions of Adult Books
- Add Subject Headings and Genre Headings to bibliographic records that lack them
- Complete cataloging and description of Youth Books
- Complete cataloging and descriptions of Adult non-book materials
- Complete cataloging and description of Youth non-book materials
- Clean-up genre headings to conform to current standards

## Priority Seven: Implement Blue Cloud Cataloging

Blue Cloud Cataloging will allow library staff to access Symphony cataloging from a web browser. The new product should have significant user interface improvements above the cataloging section in WorkFlows.

**Goal:** Fully implement Blue Cloud Cataloging (BCC)

**Project Lead:** Eric Petersen

- Upgrade Web Services so we can use BCC
- Configure Web Services for the new service
- Test BCC to see how it works
- Create documentation
- Activate it for a test library to see how it works in a production environment
- Conduct a training session for all YLN users
- Activate it for the remaining libraries

## Completed Projects CY20

IP address change

## Cancelled/Postponed Projects CY20

# Statistics

Holds - July 2020					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS	1				1
ASH	9			228	237
BAG	16		2	265	283
BCC	38			525	563
BEA	71			283	354
CLA	21			99	120
CON	45			338	383
COR	30		1	237	268
CRK				57	57
CTW	383	819	2	3,287	4,491
CVCL	133	170	1	1,119	1,423
CVPL	164	202	1	1,397	1,764
CVUSD	1			4	5
DHL	36		1	131	168
ERU	6		1	23	30
JER	4			53	57
LES				1	1
LTS	1				1
MAY	8			189	197
PAUL	26		2	393	421
PCL	7			5	12
PCM				2	2
PPL	1,360	1,996	14	14,160	17,530
PVA2	356	199		3,501	4,056
PVPL	655	577	11	5,451	6,694
SED	423	90	2	2,871	3,386
SEL	43		1	393	437
SPR	8		1	260	269
TCP	1			3	4
VOC	160	9	3	1,694	1,866
WIL	20			170	190
YAR	24			367	391
YCFLD	7			26	33
YCP	32		2	210	244
YCV	13			112	125
YLN	1			11	12
Total	4,103	4,062	45	37,865	46,075

# Statistics

Items Transited - July 2020													
Station Library →													
Item Li- brary ↓	Total	ASH	BAG	BCC	BEA	BMHS	CLA	CON	COR	CRK	CTW	CVCL	CVPL
Total	25,633	209	223	498	287	1	82	312	226	52	2,388	1,011	1,193
ASH	276		2	2	4			2	8		20	5	7
BAG	472	7		6	9		3	4	6	1	45	12	17
BCC	423	7	4		3		5	9	5	2	38	16	15
BEA	256	1	5	1				2			24	8	7
CLA	313	1		10	4			5	2	3	23	7	11
CON	193	3	2	3	2		1		2		13	3	6
COR	261	5	2	10			1	3			20	9	8
CRK	132	3		2			1		1		12	11	7
CTW	3,344	22	23	55	39		6	40	37	3		141	176
CVCL	872	6	8	18	5		1	10	2	1	103		39
CVLAB	12										1		
CVPL	1,344	6	11	20	10		1	11	7	2	142	66	
CVUSD	152		8	1				2	1		12	4	11
DHL	186	4	2	6	5				4		12	6	6
ERU	234		1	12				3			25	8	8
GES	8												
JER	224		4	5	1				2	2	11	9	9
LES	1												
LTS	2												
MAY	323	6	3	6	6		6	6	4		23	14	13
ORME	1												
PAUL	173		2	3	2			2	6	3	12	5	7
PCL	234	1		6	2		1	3			17	7	9
PMH	1					1							
PPL	5,615	51	71	126	72		19	108	68	19	810	323	410
PVPL	3,323	28	36	84	33		10	41	38	8	343	157	191
SED	3,343	23	23	39	35		11	28	8	4	339	96	100
SEL	275	7	2	8	7		1	1	6		13	16	5
SPR	293	4	2	15	1			2	4		31	4	18
STX	211	1	1	3	9		4	9	1	1	20	10	6
TCP	10										2		
VOC	2												
WIL	210		1	3							24	6	11
YAR	390	4	2	5	4		4	3	4		21	10	14
YCP	1,093	5	3	24	13		4	7	1	2	91	19	38
YCV	1,429	14	5	25	21		3	11	9	1	141	39	44
YLN	2												

# Statistics

Items Transited - July 2020												
Station Library →												
Item Li- brary ↓	CVUSD	DHL	ERU	GES	GMMS	JER	LES	LTS	MAY	PAUL	PCL	PPL
Total	4	123	22	5	1	64	1	1	177	385	4	7,084
ASH						1			2	7		84
BAG		2				1			7	10		119
BCC		3	1						5	8		110
BEA	1	1							2	10		65
CLA									4	14		69
CON		3				1			3	3		38
COR						1			1	8		64
CRK		1							1	10		34
CTW		25	1			4			20	38		1,334
CVCL		2	1	1		2			4	11		290
CVLAB												2
CVPL		6							7	19		467
CVUSD							1			6		36
DHL										7		54
ERU	1	1				1			2	1		85
GES								1				
JER		3							1	1		88
LES												
LTS												
MAY		1	1							9		89
ORME												
PAUL		1				1						39
PCL	1	2				5				5		83
PMH												
PPL		36	10	2		27			55	76	2	
PVPL		11	4		1	6			20	43		1,619
SED	1	9	3			3			20	31	1	1,138
SEL									1	4		68
SPR									2	6		79
STX		1							1	2		60
TCP												1
VOC												
WIL		1							4	13		55
YAR		1				2			7	7	1	126
YCP		9				5			3	18		345
YCV		4	1			4			5	18		443
YLN				2								



# Statistics

Items Transited - July 2020													
Station Library →													
Item Library ↓	PVA2	PVPL	SED	SEL	SPR	TCP	VOC	WIL	YAR	YCFLD	YCP	YCV	YLN
Total	171	6,329	1,697	287	269	3	1,730	207	285	31	175	54	42
ASH	2	78	17	5	5		12	6	3	1	1	2	
BAG	4	156	28	4	12		8	3	1		7		
BCC	1	126	30	7	8		10	3	4	1	1	1	
BEA		88	18	1	6		8	3	2		1		2
CLA	4	88	18		22		15	2					11
CON	4	73	7	2	8		7	4	1		2	1	1
COR		87	13	3	3		14	1	3		4	1	
CRK		29	5	2	4		6		2	1			
CTW	17	865	208	35	13	2	164	28	33	2	10	1	2
CVCL	3	222	63	7	4		47	10	9		1		2
CVLAB		7	1				1						
CVPL	12	380	83	7	11		57	7	5		7		
CVUSD		46	13	1			7	2	1				
DHL		49	11	2	6		8	2			2		
ERU	1	40	15	4	1		16	2	4		3		
GES													7
JER		46	25	2			12		3				
LES													1
LTS													2
MAY	2	79	24	4	5		10	1	3	1	5	1	1
ORME							1						
PAUL	1	57	8	1	5		9	1	3	1	4		
PCL	1	35	32		7		10		2		3	2	
PMH													
PPL	27	1,983	563	77	51		398	61	97	8	43	18	4
PVPL	67		224	42	25		191	24	47	1	23	5	1
SED	13	796		23	20		494	22	28	3	19	9	4
SEL		94	8		13		10	2	1	3	2	2	1
SPR		84	18	4			12	1	2		3	1	
STX		46	13	1	1		11	3	1	2	3	1	
TCP		5	1	1									
VOC		1	1										
WIL	4	50	17	4	6		5		1	1	2		2
YAR	2	103	25	7	14		17	3		1	2	1	
YCP	5	259	92	16	10	1	87	9	17	2		8	
YCV	1	357	116	25	9		83	7	12	3	27		1
YLN													

# Statistics

Discards - July 2020	
Station Library	Library Use Transactions
BAG	11
BCC	7
BEA	129
CON	51
COR	3
CRK	1
CTW	611
CVCL	10
CVPL	189
CVUSD	1
ERU	7
LES	3
MAY	9
PAUL	3
PPL	257
PVPL	600
SED	252
SEL	3
WIL	78
YCFLD	1
YLN	4
<b>Total</b>	<b>2,230</b>

Items Added - July 2020	
Item Library	Total Copies
ASH	32
BAG	2
BCC	63
BEA	108
CON	34
COR	34
CRK	15
CSES	2870
CTW	626
CVCL	175
CVHS	47
CVLAB	371
CVPL	141
CVUSD	8
ERU	2
GES	152
GHMS	13047
LTS	13603
MAY	18
PAUL	39
PCL	114
PPL	1129
PVPL	373
SED	411
SEL	53
SHM	22
SPR	13
STX	1
WIL	43
YAR	46
YCP	16
YLN	4573
<b>Grand Total</b>	<b>38181</b>

Total Items - July 2020	
Item Library	Total Copies
AJS	14,969
ASH	6,393
BAG	14,240
BCC	10,843
BEA	11,255
BMHS	32,547
BMMS	7,926
CLA	8,765
CON	6,151
COR	6,378
CRK	3,439
CSES	2,869
CTW	97,115
CVCL	30,668
CVHS	15,140
CVLAB	3,197
CVPL	54,348
CVUSD	29,223
DHL	4,937
ERU	30,659
GES	11,993
GHMS	13,047
GMMS	10,080
JER	14,259
LAW	1,784
LES	14,948
LTS	12,752
MAY	9,732
MES	6,439
MUHS	14,864
ORME	9,274
PAUL	6,131
PCL	35,258
PHS	11,231
PMH	9,673
PPL	139,394
PVPL	87,517
SED	82,550
SEL	6,451
SHM	7,392
SPR	5,800
STX	708
TCP	1,262
THS	12,125
VOC	4
WIL	4,430
YAR	7,931
YAV	4,436
YCC	3,123
YCFLD	94
YCP	60,773
YCV	56,227
YLN	230,247
<b>Total</b>	<b>1,282,991</b>

# Statistics

New Users - July 2020	
User Library	Sum of Number of Users
AJS	137
ASH	2
BCC	9
BEA	47
BMHS	1
BMMS	117
CLA	2
CON	5
COR	3
CRK	5
CSES	59
CTW	98
CVCL	49
CVHS	229
CVPL	22
DHL	2
ERU	10
GES	75
GHMS	88
GMMS	51
LES	76
LTS	82
MAY	3
MES	40
MUHS	381
PAUL	5
PCL	12
PHS	121
PMH	60
PPL	114
PVPL	172
SED	22
SEL	10
SPR	62
THS	102
VOC	5
WIL	1
YAR	4
Grand Total	2283

Total Users - July 2020	
User Library	Number of Users
AJS	751
ASH	860
BAG	655
BCC	1,035
BEA	1,072
BMHS	1,846
BMMS	407
CLA	514
CON	593
COR	944
CRK	147
CSES	604
CTW	11,133
CVCL	5,297
CVHS	1,437
CVLAB	4
CVPL	5,235
CVUSD	1,911
DHL	601
ERU	4,825
GES	566
GHMS	689
GMMS	681
HES	4
JER	231
LAW	4
LES	526
LTS	939
LVES	4
MAY	895
MES	1,252
MHS	1
MUHS	1,754
MVES	4
ORME	438
PAUL	473
PCL	3,023
PHS	2,420
PMH	837
PPL	24,429
PVA2	6
PVPL	21,490
SED	8,589
SEL	694
SHM	1
SPR	346
STX	3
TCP	25
THS	975
VOC	1,226
WIL	224
YAR	512
YCFLD	13
YCP	1,819
YCV	789
YLN	2
Total	115,755

# Statistics

Patron Bills - July 2020			
Bill Library Code	# of Bills	Bill Amount	Bill Payment Amount
Total	1,493	\$4,780.19	\$2,968.33
BAG	3	\$4.20	\$4.20
BCC	7	\$12.10	\$4.80
BEA	5	\$5.10	\$5.10
BMHS	6	\$50.50	\$50.50
CLA	2	\$2.40	\$2.40
CON	4	\$7.35	\$7.35
COR	2	\$2.25	\$2.25
CTW	223	\$419.70	\$309.35
CVCL	20	\$234.15	\$113.95
CVHS	2	\$14.60	\$0.00
CVPL	30	\$77.90	\$21.75
GMMS	2	\$6.00	\$6.00
MAY	2	\$2.65	\$2.65
PAUL	8	\$8.65	\$8.65
PCL	3	\$10.00	\$0.00
PPL	780	\$2,033.08	\$931.27
PVA2	4	\$33.00	\$33.00
PVPL	200	\$1,147.19	\$1,039.19
SED	83	\$233.22	\$160.87
VOC	30	\$30.75	\$30.15
WIL	2	\$3.25	\$3.25
YAR	12	\$34.25	\$32.45
YCP	39	\$268.04	\$106.50
YCV	23	\$124.86	\$92.70
YLN	1	\$15.00	\$0.00

# Statistics

Circulation - July 2020				
Station Library	Client Types	Charge Item Part B	Renew Item	Grand Total
ASH	BC Mobile		1	1
	Enterprise		8	8
	SIP	84		84
	WorkFlows	395	345	740
ASH Total		479	354	833
BAG	BC Mobile		178	178
	Enterprise		32	32
	SIP	295		295
	workFlows	83	448	531
BAG Total		378	658	1036
BCC	BC Mobile		1	1
	Enterprise		56	56
	SIP	463	20	483
	WorkFlows	422	801	1223
BCC Total		885	878	1763
BEA	BC Mobile		2	2
	Enterprise		158	158
	None	47		47
	SIP	6	12	18
	workFlows	481	782	1263
BEA Total		534	954	1488
BMHS	WorkFlows	2019	27	2046
BMHS Total		2019	27	2046
CLA	BC Mobile		4	4
	Enterprise		29	29
	SIP	264	4	268
	workFlows	29	148	177
CLA Total		293	185	478
CON	BC Mobile		1	1
	Enterprise		31	31
	SIP	347		347
	workFlows	111	270	381
CON Total		458	302	760
COR	Enterprise		32	32
	None	2		2
	SIP	338		338
	workFlows	113	375	488
COR Total		453	407	860
CRK	BC Mobile		3	3
	Enterprise		5	5
	WorkFlows	164	56	220
CRK Total		164	64	228
CTW	BC Mobile		181	181
	Enterprise		1042	1042
	None	2		2
	SIP	8902	585	9487
	workFlows	311	4792	5103
CTW Total		9215	6600	15815
CVCL	BC Mobile		24	24
	Enterprise		200	200
	SIP	2743	24	2767
	workFlows	959	1833	2792
CVCL Total		3702	2081	5783
CVHS	WorkFlows	1		1
CVHS Total		1		1
CVPL	BC Mobile		23	23

	Enterprise		467	467
	None	1		1
	SIP	1342	10	1352
	workFlows	3091	2015	5106
CVPL Total		4434	2515	6949
CVUSD	SIP	3		3
	WorkFlows	3		3
CVUSD Total		6		6
DHL	BC Mobile		1	1
	Enterprise		14	14
	SIP	210		210
	workFlows	94	275	369
DHL Total		304	290	594
ERU	Enterprise		6	6
	WorkFlows	57	182	239
ERU Total		57	188	245
GES	WorkFlows	167		167
GES Total		167		167
GMMS	WorkFlows	1		1
GMMS Total		1		1
JER	BC Mobile		19	19
	Enterprise		17	17
	workFlows	91	106	197
JER Total		91	142	233
LES	WorkFlows	1		1
LES Total		1		1
LTS	WorkFlows	177		177
LTS Total		177		177
MAY	Enterprise		9	9
	None	7		7
	SIP	85		85
	workFlows	319	638	957
MAY Total		411	647	1058
PAUL	BC Mobile		20	20
	Enterprise		19	19
	SIP	668	5	673
	WorkFlows	86	765	851
PAUL Total		754	809	1563
PCL	Enterprise		41	41
	WorkFlows	42	158	200
PCL Total		42	199	241
PPL	BC Mobile		308	308
	Enterprise		3433	3433
	None	11		11
	SIP	17798	242	18040
	WorkFlows	1334	15839	17173
PPL Total		19143	19822	38965
PVA2	None	1		1
	workFlows	154	169	323
PVA2 Total		155	169	324
PVPL	BC Mobile		263	263
	Enterprise		2085	2085
	SIP	20657	1006	21663
	workFlows	450	10126	10576
PVPL Total		21107	13480	34587
SED	BC Mobile		32	32
	Enterprise		476	476
	None	5		5
	SIP	2690	22	2712
	workFlows	443	1751	2194

# Statistics

SED Total		3138	2281	5419
SEL	BC Mobile		2	2
	WorkFlows	639	287	926
SEL Total		639	289	928
SPR	SIP	115		115
	workFlows	368	196	564
SPR Total		483	196	679
TCP	BC Mobile		1	1
	workFlows	3	1	4
TCP Total		3	2	5
VOC	BC Mobile		13	13
	Enterprise		283	283
	workFlows	1727	33	1760
VOC Total		1727	329	2056
WIL	BC Mobile		59	59
	Enterprise		83	83
	SIP	386	12	398
	workFlows	64	27	91
WIL Total		450	181	631
YAR	BC Mobile		26	26
	Enterprise		76	76
	SIP	229		229
	workFlows	517	105	622
YAR Total		746	207	953
YCFLD	SIP	13	2	15
	workFlows	17	15	32
YCFLD Total		30	17	47
YCP	BC Mobile		8	8
	Enterprise		84	84
	SIP	48		48
	workFlows	228	245	473
YCP Total		276	337	613
YCV	Enterprise		13	13
	SIP	8		8
	workFlows	164	278	442
YCV Total		172	291	463
YLN	None	10		10
	SIP		432	432
	workFlows	34	5	39
YLN Total		44	437	481
Grand Total		73139	55338	128477

Checkins - July 2020	
Station Library	Total Checkins
AJS	1
ASH	540
BAG	415
BCC	1,645
BEA	1,158
BMHS	168
BMMS	1
CLA	235
CON	696
COR	630
CRK	176
CTW	8,732
CVCL	3,741
CVHS	286
CVLAB	4
CVPL	4,861
CVUSD	17
DHL	441
ERU	305
GES	2
GMMS	26
JER	111
LES	63
LTS	3
MAY	338
MES	1
PAUL	800
PCL	46
PPL	28,449
PVA2	9
PVPL	21,946
SED	3,919
SEL	590
SPR	440
STX	4
TCP	3
THS	4
VOC	1,714
WIL	478
YAR	1,046
YCFLD	55
YCP	344
YCV	534
YLN	194
Total	85,171

Circulation Use Item - July 2020	
Station Library	Use Item Transactions
CTW	199
CVUSD	1
ERU	6
PVPL	1
YCP	19

# Statistics

## OPAC Searches

Library	Total
AJS	15214
ASH	765
BAG	1228
BCC	1013
BEA	111
BMHS	359
CLA	925
CON	721
COR	7589
CRK	360
CTW	33047
CVHS	290
CVCL	5551
CVPL	5834
CVUSD	736
DHL	2160
ERU	3348
GMMS	268
HUSD	0
JER	923
LAW	8
LES	401
MAY	755
MES	213
MHS	0
MUHS	334
ORME	226
PAUL	288
PCL	1306
PHS	341
PMH	207
PPL	80929
PVPL	35779
SED	94378
SEL	936
SPR	285
THS	291
VBC	0
VER	0
WIL	844
YAR	1029

YCFLD	11
YCP	10182
DEFAULT	20172
Total	329357

# Statistics - Databases

## Ebook Central

Month of: 7/2020					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	664	262	135	122	Religion, History, Fine Arts, History-Social Science, Medicine-Psychology

## Overdrive

Month of: 7/2020					
Usage Type: All Documents Selected					
User Activity					
Unique Users: 4508					
Checkouts		Holds			
Audiobook	8696	Audiobook	3550		
eBook	14396	eBook	5962		

Branch	Checkouts
YLN-Spring Valley	3
YLN-Crown King	14
YLN-Jerome	14
YLN-Beaver Creek	21
YLN-Cordes Lakes	48
YLN-Ash Fork	72
YLN-Wilhoit	72
YLN-Seligman	76
YLN-Yarnell	81
YLN-Black Canyon City	93
YLN-Mayer	100
YLN-Bagdad	104
YLN-Paulden	122
YLN-Dewey-Humboldt Town	137
YLN-Congress	153
YLN-Clark Memorial	160
YLN-Sedona - Village of Oak Creek	659
YLN-Camp Verde	888
YLN-Chino Valley	981
YLN-Cottonwood	2497
YLN-Sedona	2504
YLN-Prescott Valley	4610
YLN-Prescott	9484



# Statistics - Databases

## Overdrive RLA

Month of: 7/2020

Branch	Checkouts
PCL-Pima County Public Library	216
TPL - Tempe	105
YCLD-Yuma County	41
CCLD - Sierravist - Adult Internet	27
SVLC-Quartzsite	27
SVLC-Buckeye	25
SVLC-La Paz	12
CCLD - Portal - Adult	10
LLTC-Clifton	8
CCLD - Sierravist - Juvenile Internet	7
CCLD - Benson - Adult	5
CCLD - Bisbee - Adult	3
CCLD - Sierravist - Juvenile	3
LLTC-Desert Foothills	3
LLTC-Pima	1
LLTC-Wickenburg	1
PCL-Other Counties	1
SVLC-Parker	1
Total Visitor Checkouts	496

Yavapai Patron Checkouts from other RLA Systems: 2,519

# Statistics - Databases

## rbDigital Audiobooks

Month of: 7/2020	
Libraries	Checkouts
Camp Verde Community Library	5
Chino Valley Public Library	3
Cottonwood Public Library	23
Dewey-Humboldt Town Library	3
Embry-Riddle Aeronautical University Library	1
Paulden Public Library	12
Prescott College Library	4
Prescott Public Library	137
Prescott Valley Public Library	15
Sedona Public Library	4
Spring Valley Library	2
Yarnell Public Library	24
Yavapai College Library - Prescott	14
Yavapai College Library - Verde	1
(blank)	9
Grand Total	257

## rbDigital Magazines

Month	Checkouts	Turnaways
July	207	0

## Y.E.S. Calendar

Month	# of Programs	# of Users Visiting (Last 28 Days)
July	2852	237

# Statistics - Databases

## UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
July	24	404	44	177

## Mango Languages

Month of: 7/2020	
Total Sessions	337
Mobile Sessions	132
Avg Learning Time (min)	16.47

## Mobile App

Month of: 7/2020		
Usage by Platform		
Platform Type	Devices	Launches
Amazon-FireOS	2	8
Android	455	3385
iPad	212	1199
iPhone	663	5124
iPod Touch	6	46
TOTAL	1338	9762

## SMS

Month of: 7/2020	
Hold Notice	5593
Manual Text	20
Overdue Notice	0

## AMH

Month of: 7/2020	
Items/Month	70395

## Statistics - I-Tiva (TM3)

Date	Patrons	Rejected Records	Total Attempts	Total Deliveries	Patron Logins on MESSAGE call
7/1/2020	108	2	136	104	
7/2/2020	80	2	92	74	
7/3/2020	105	3	125	101	
7/4/2020	76	5	88	71	
7/5/2020	15		15	11	
7/6/2020	4		5	4	
7/7/2020	67	2	86	56	
7/8/2020	111	3	136	104	
7/9/2020	124	2	147	115	
7/10/2020	115	3	135	110	
7/11/2020	162	9	197	148	
7/12/2020	36	3	36	31	
7/13/2020	1		1	1	
7/14/2020	57	1	68	55	
7/15/2020	132		160	121	
7/16/2020	139	3	169	124	
7/17/2020	98	3	111	91	
7/18/2020	90	1	106	90	
7/19/2020	36	3	36	29	
7/20/2020					
7/21/2020	61	3	75	55	
7/22/2020	116	12	150	108	
7/23/2020	107	3	134	100	
7/24/2020	118	3	143	113	
7/25/2020	90	1	108	86	
7/26/2020	33		33	26	
7/27/2020					
7/28/2020	60		76	56	
7/29/2020	126	1	160	117	
7/30/2020	121	2	146	114	
7/31/2020	126	10	153	119	
<b>Grand Total:</b>	2514	80	3027	2334	

I-Tiva Month To Date MESSAGE Report used