

Yavapai Library Network

February
2021
Monthly
Report



Manager's Lowdown

Hi All -

It's hard to believe that we are coming up on a year from when the pandemic first hit. We starting to see our libraries re-open. Hopefully, as our numbers get better, this trend will continue, and we will be offering full services to our patrons before too long.

Some of the items we are working on this month are:

- The NYTimes became live on March 1st. Patrons can now have unlimited access to the NYTimes digital edition while visiting any of our public libraries. Patrons can also access the NYTimes from home with their public library card. There is a limit of thirty 24-hour passes per day.
- Chanel completed the EZProxy upgrade which eliminated the need for RPA and we now have a much nicer authentication screen.
- The OPAC Committee has finalized the desired functionality list. The target date for the RFP to be publicly available is March 10th, although there are still some procedural questions we need clarified with the County.
- The Annual Report for FY 19-20 is finalized and sent to the printer. The physical copies should be available next week. In the meantime, here is a link to the electronic version. I want to give a special thanks to Kelly Roberge who did an amazing job in making the report both informative and attractive.
https://yln.info/sites/default/files/public/YLN_report19-20forYLN.pdf
- We received a commitment to bring on the remaining 3 Humboldt Unified schools this summer:
 - o Mountain View Elementary (MVES)
 - o Humboldt Elementary School (HES)
 - o and Lake Valley Elementary School (LVES)

We will get them started with Sora, and then convert their physical items during the summer break.

- Kelly and Chanel continue to work on the new YLN webpage. It is getting very close to showing off a bit for some feedback.

Until next month,

Valerie Burns

Member News

Yavapai College is pleased to announce the upcoming spring schedule for our Literary Southwest Series. Please join us for these free online events with two great authors, Tommy Orange and Diana Gabaldon.



The Literary Southwest

Readings and Conversations with the Finest Writers in the West and Beyond

Spring 2021



Friday, February 5 — 7:00 PM

An Evening With

Tommy Orange

Yavapai College Riders Read selection and 2019 Pulitzer Prize fiction finalist

For YouTube livestream access:
www.yc.edu/literarysw



Friday, April 2 — 7:00 PM

An Evening With

Diana Gabaldon

Mega-bestselling author of the Outlander and Lord John Grey book series

For YouTube livestream access:
www.yc.edu/literarysw

Yavapai
COLLEGE

Literary Southwest programs stream **FREE** to all on the Yavapai College YouTube channel. Visit The Literary Southwest website for updated event link information: www.yc.edu/literarysw

Prioritization

Priority One: Resolve Current Help Desk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 95

Total requests resolved: 88

Total unresolved requests opened this month: 7

Total requests still open: 21

Priority Two: Consider a New OPAC

There are shortcomings with our current OPAC, Enterprise, and other OPACs are doing new and interesting things. We want to consider what the other vendors have to offer.

Goal: Find the best OPAC for the Network

Project Lead: Valerie Burns

- Hire consultant to lead us through RFP process
- Put together RFP committee
- Define requirements for OPAC
- Publish RFP document
- Open vendor proposals
- Evaluate OPACs
- Implement OPAC
- Test and tweak new OPAC
- Roll out OPAC

Priority Three: Upgrade EZProxy

EZProxy is used for database authentication. We are running a really old version. In addition, RPA is being end of life so we need to move those databases over to EZProxy.

Goal: Authenticate all databases via EZProxy 7.0.16

Project Lead: Chanel Wheeler

- Install EZProxy on RHEL
- Upgrade to 7.1
- Solve problems with libraries having incorrect access
- Test
- Coordinate rollout date with ITS
- Roll out in production
- Install SSL certificate
- Troubleshoot any access problems
- Dismantle RPA

Priority Four: Get Up to Speed with VMWare

The YLN has taken over ownership of the VMWare servers from ITS which host Symphony and Enterprise. We need to learn how to admin VMWare and be prepared for emergencies.

Goal: Become versed in how VMWare works

Project Lead: Chanel Wheeler

- Watch LinkedIn Learning classes on VMWare
- Recover one file from ilstest
- Test full failover with ilstest
- Update vCenter
- Update ESXI hosts

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

Prioritization

Priority Five: Subscribe to the NY Times

Currently we have a few libraries subscribing to the NY Times. It is more cost effective to provide the paper for everyone in the Network.

Goal: Provide the NY Times to the consortium

Project Lead: Valerie Burns

- Have legal approve
- Have Board of Supervisors approve
- Sign agreement
- Do technical implementation
- Test implementation
- Go live

Priority Six: Bring on Park View/Canyon View

Park View/Canyon View is a charter school (6 - 12) in Prescott Valley that wants to join the Network.

Goal: Integrate PVCV into the Network

Project Lead: Valerie Burns

- Determine library organization and system requirements
- Catalog materials
- Install WF at library
- Conduct training
- Go live

Priority Seven: Bring on Skull Valley Elementary

Skull Valley Elementary is a public school (K - 8) that wants to join the Network.

Goal: Integrate SVES into the Network

Project Lead: Valerie Burns

- Determine library organization and system requirements
- Catalog materials
- Install WF at library
- Conduct training
- Go live

Priority Eight: Bring on Verde Valley Archaeology Center

The Verde Valley Archaeology Center is a special library that wants to join the Network.

Goal: Integrate VVAC into the Network

Project Lead: Valerie Burns

- Determine library organization and system requirements
- Catalog materials
- Install WF at library
- Conduct training
- Go live

Priority Nine: Create New YLN Website

The YLN website is about eight years old and in need of a refresh. In addition, library staff have difficulties finding some material on the current site. Also, Drupal 7 & 8 are approaching end of life so it's time to move to Drupal 9.

Goal: Overhaul YLN website visually and architecturally

Project Lead: Valerie Burns

- Copy out archival material
- Set up test site
- Do card sorting exercise
- Upgrade to Drupal 9
- Design new YLN logo
- Create design for website
- Implement website design
- Distribute website in progress to pubserv for feedback
- Complete implementation
- Roll out to production

Prioritization

Priority Ten: Move to Message Bee

The Network has been having ongoing problems with patrons not receiving email notices because their email provider quietly rejects them. SirsiDynix has not been willing to tackle this problem. As a solution, the Network is moving to Unique MessageBee. Not only will notices be delivered reliably to patrons, they also can track whether the patron opened the email and if they clicked on links inside.

Goal: Move to a reliable email notice system
Project Lead: Chanel Wheeler

- Get quote from Unique
- Pick pilot library
- Sign agreement with Unique
- Set up pilot library with overdue, hold, and bill notices
- Roll out overdue, hold, and bill notices to all YLN libraries
- Set up pilot library with autorenewal notice
- Roll out autorenewal notice to all YLN libraries
- Roll out notices for K-12s

Priority Eleven: Move Servers from Ubuntu to RHEL

Our Ubuntu servers are not playing well with the Hyper-V host. Red Hat is better supported on Hyper-V. The District and ITS already bought two RHEL licenses. The Network will be buying the rest.

Goal: Move servers to RHEL so they will be more stable.
Project Lead: Chanel Wheeler

- Purchase RHEL licenses
- Move portal server to RHEL
- Move ylnstest server to RHEL
- Move district server to RHEL
- Move districttest server to RHEL
- Move help desk server to RHEL
- Move helptest server to RHEL
- Move optio server to RHEL
- Move authentication server to RHEL

Priority Twelve: Improve Database Quality

Enhance the operation of the catalog for patrons and staff by improving material description, subject and genre access, and data integrity. These tasks are for materials already in Symphony.

Goal: Improve patron and staff search experience
Project Lead: Karen Straube

- Correct structurally invalid bibliographic records in Symphony
- Complete cataloging and descriptions of Adult Books
- Add Subject Headings and Genre Headings to bibliographic records that lack them
- Complete cataloging and description of Youth Books
- Complete cataloging and descriptions of Adult non-book materials
- Complete cataloging and description of Youth non-book materials
- Clean-up genre headings to conform to current standards

Completed Projects CY21

Cancelled/Postponed Projects CY21

- Implement Blue Cloud Cataloging

Statistics

Holds - February 2021					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS	4			16	20
ASH	12	11	3	189	215
BAG	34	37	4	350	425
BCC	28	16	5	384	433
BEA	23	51		223	297
BMHS				3	3
BMMS				4	4
CLA	12	42		96	150
CON	33	2		313	348
COR	22	11	2	223	258
CRK	3	4		77	84
CSES	1				1
CTW	253	241	18	3,210	3,722
CVCL	90	71	3	1,204	1,368
CVLAB	1			1	2
CVPL	125	100	10	1,869	2,104
CVUSD	1	1	4	27	33
DHL	9	9	1	100	119
ERU	32		1	56	89
GES	118				118
GHMS	1				1
GMMS				3	3
JER	2		4	27	33
LES				6	6
MAY	10	17	1	207	235
MES				4	4
MUHS				1	1
ORME			4	9	13
PAUL	24	14	4	508	550
PCL	2		1	15	18
PCM				9	9
PHS			1	2	3
PMH			2		2
PPL	1,096	843	43	13,389	15,371
PVA2	267	154	6	3,039	3,466
PVPL	508	411	12	4,561	5,492
SED	262	234	15	2,764	3,275
SEL	4	32		282	318
SPR	13	3		152	168
TCP				9	9
THS	1		1	10	12
VOC	90	62	9	1,416	1,577
WIL	4	8	3	208	223
YAR	51	56		318	425
YCFLD	9	2		15	26
YCP	23	11	4	153	191
YCV	12	9		107	128
YLN	4			1	5
Total	3,184	2,452	161	35,560	41,357

Statistics

Items Transited - February 2021																
Station Library →																
Item Li- brary ↓	Total	AJS	ASH	BAG	BCC	BEA	BMHS	BMMS	CLA	CON	COR	CRK	CSES	CTW	CVCL	CVHS
Total	24,041	15	173	294	290	245	3	5	59	243	207	73	12	2,339	1,118	3
AJS	104			4		1							1	8	3	
ASH	192			2	6	1				2				14	6	
BAG	447		2		5	1		1	2	3	2			26	12	
BCC	339		2	4		2		1	1	3	2	1		25	10	
BEA	205	1	1	3	3					3	3			19	7	
BMHS	18								1		1			2	1	
BMMS	44					1						1		1	4	
CLA	257		4	2	1	3				3	1	1		20	6	
CON	174		4	1	2	2				1	1	2		16	8	
COR	259		4	7	1	2			1	3			1	12	6	
CRK	93		1		1						2			7	6	
CSES	19															
CTW	2,753		22	29	37	29			3	28	28	4			103	1
CVCL	762		6	9	15	2			1	10	6	2	1	59		
CVHS	13													4		
CVLAB	40			1										2	1	
CVPL	1,125	1	2	15	17	19		2	1	15	4	4		91	50	
CVUSD	188	1	2	2	2	2			1			1		15	5	
DHL	170		3	2	1	2			1	6				16	7	
ERU	214		1	2	3	3				1	2			14	5	
GES	60			8	1									4	5	
GHMS	36					1		1						3	1	
JER	140			1		1				4				12	2	
LES	83	1		4		1								9	7	
LTS	73		3	2	1							1		6	3	
MAY	302		1	2	2	3			1	1	3			21	8	
MES	47			2									1	5	3	
MUHS	57				1	1					3			6	1	
ORME	26													3	1	
PAUL	129		2	2	2	2			1	2	1			11	3	
PCL	257				1	1			1	1				40	4	
PHS	54									1				3	4	
PPL	5,747	9	54	93	97	74	2		28	72	61	28	2	847	432	
PVPL	3,025	2	33	47	33	30			4	34	29	11	2	356	171	
SED	3,035		8	21	19	24	1		7	24	25	12	3	352	102	
SEL	234		3	2	2	3				5	4			28	6	
SPR	260		1	6	5	4			1	3	3	1		20	11	
STX	89			1						2	1			4	8	
SVES	16				1									1	1	
TCP	1															
THS	56		1			1							1	6		
WIL	189		3	6	2	4				1	1	2		23	10	
YAR	318		2	7	2	3			1	3	1			29	10	
YCP	1,069		3	3	11	12			1	3	8			80	35	
YCV	1,319		5	4	16	10			1	10	15	2		119	50	
YLN	3															2

Statistics

Items Transited - February 2021																
Station Library →																
Item Li- brary ↓	CVLAB	CVPL	CVUSD	DHL	ERU	GES	GMMS	JER	LES	MAY	MES	MUHS	ORME	PAUL	PCL	PHS
Total	18	1,590	21	103	49	2	4	26	6	145	4	1	11	444	11	2
AJS	1	6								1	2			2		
ASH		11		1						2				4		
BAG		27		1						1				28		
BCC		25		1						3				11		
BEA		13		2						2				23		
BMHS														1		
BMMS		4	1	1										6		
CLA		10								2				12		
CON		12		1	1									7		
COR		18						1	1	1				7		
CRK		8						2		1				5		
CSES		4												1		
CTW		149	2	11	4			3	1	12				20		1
CVCL		62	1	2			1	1		1	1	1	1	8		
CVHS										1						
CVLAB		3	5													
CVPL				1	2				1	3	1			20		
CVUSD	17	13		1										4	2	
DHL		8								2				8		
ERU		6		1									1	3		
GES		6												2		
GHMS										1				3		
JER		5		1						1				1		
LES		5														
LTS		6												1		
MAY		29		1		1								16		
MES		8								1						
MUHS		3												2	1	
ORME		1														
PAUL		14			1											
PCL		7			2				1				1	3		
PHS		4												1		
PPL		548	6	42	13	1	1	7	1	44			4	92	5	1
PVPL		215	3	10	5		1	3	1	21				57		
SED		167	1	6	5		1	1		28			1	40		
SEL		9		2										8		
SPR		9		1	1			1		3				3		
STX		10			1											
SVES		4														
TCP		1														
THS		4								1				3		
WIL		11		3	2			1					1	8		
YAR		21		3	2									10		
YCP		50	2	8	2			2		5			1	18	2	
YCV		74		3	8			4		8			1	6	1	
YLN																

Statistics

Items Transited - February 2021															
Station Library →															
Item Library ↓	PPL	PVA2	PVPL	SED	SEL	SPR	TCP	THS	VOC	WIL	YAR	YC-FLD	YCP	YCV	YLN
Total	6,577	9	5,585	1,703	260	155	9	10	1,457	281	282	12	122	40	23
AJS	41		32	2											
ASH	51		61	7	5	3			8	3	4	1			
BAG	120		153	25	4	12			11	5	4	2			
BCC	99		95	25	2	3		1	10	3	8		2		
BEA	50		49	11	3	1		1	7		2		1		
BMHS	4		6	1					1						
BMMS	14		5	4		1							1		
CLA	62		80	16	5	6			10	6	5		2		
CON	43		42	6	4	7		1	6	4			3		
COR	76		70	18	2	3			14	6	1		3	1	
CRK	27		20	6	2				1	2	1	1			
CSES	9		4						1						
CTW	1,109		730	214	18	8	2	3	115	30	28		8		1
CVCL	246		210	54		1			41	5	12		3		
CVHS	5		3												
CVLAB	12		14	2											
CVPL	431	2	271	89	6	7		1	44	15	9		1		
CVUSD	61		36	9					9	3	1				1
DHL	56		34	10	2	1			7	1	2		1		
ERU	74		57	20	3				6	1	4		3	4	
GES	17		13	3									1		
GHMS	15		8	2					1						
JER	46		30	13	3	1			8	3	5	1	2		
LES	15		37	3					1						
LTS	27		18	2					2		1				
MAY	79		94	10	1	2			15	5	4		2	1	
MES	8		17	1					1						
MUHS	25		9	5											
ORME	8		11						2						
PAUL	26		42	6	3	1			7	1	2				
PCL	103		37	25		2			19	2	3		4		
PHS	24		12	2	1				1	1					
PPL			1,823	620	93	30	1	1	357	96	89	2	44	14	13
PVPL	1,440	6		236	24	16	1	1	138	24	41	1	22	7	
SED	999		607		29	23	3	1	466	11	29	1	10	3	5
SEL	68		59	13		9			8	3	2				
SPR	79		71	15	5				14		1			1	1
STX	22		23	9	2				1		2		3		
SVES	2		5	2											
TCP															
THS	14		24	1											
WIL	47		36	14	4	1			8		1				
YAR	100	1	64	16	3	6			10	23				1	
YCP	379		265	83	13	3	1		53	8	6	2		8	2
YCV	444		307	103	23	8	1		54	20	15	1	6		
YLN			1												

Statistics

Discards - February 2021	
Station Li- brary	Library Use Transactions
ASH	1
BAG	3
BCC	3
BMHS	141
COR	8
CTW	115
CVCL	7
CVHS	1
CVPL	982
CVUSD	1
ERU	1
LES	72
MAY	2
MES	4
MUHS	1,369
PAUL	1
PMH	3
PPL	1,629
PVA2	1
PVPL	222
SED	1,093
SEL	1
SPR	197
THS	26
YCP	34
YCV	740
YLN	39
Total	6,696

Items Added - February 2021	
Item Library	Total Copies
AJS	40
ASH	17
BAG	52
BCC	63
BEA	88
BMHS	7
CLA	31
CON	37
COR	69
CRK	18
CTW	385
CVCL	204
CVHS	274
CVLAB	31
CVPL	147
CVUSD	58
DHL	11
ERU	38
GES	20
LES	15
LTS	48
MAY	68
MES	39
ORME	24
PAUL	46
PCL	20
PPL	996
PVCV	507
PVPL	965
SED	475
SEL	28
SHM	1
SPR	9
SVES	57
THS	29
VVAC	15
WIL	19
YAR	15
YCP	156
YCV	205
YLN	3615
Grand Total	8942

Total Items - February 2021	
Item Library	Total Copies
AJS	15,043
ASH	6,499
BAG	14,689
BCC	11,187
BEA	11,354
BMHS	29,850
BMMS	7,902
CLA	8,985
CON	6,244
COR	6,512
CRK	3,514
CSES	2,843
CTW	97,247
CVCL	31,475
CVHS	15,181
CVLAB	3,659
CVPL	51,885
CVUSD	29,646
DHL	5,237
ERU	30,821
GES	11,994
GHMS	13,221
GMMS	9,935
JER	14,239
LAW	1,784
LES	13,665
LTS	13,088
MAY	10,041
MES	6,793
MUHS	13,483
ORME	9,316
PAUL	6,458
PCL	35,572
PHS	11,275
PMH	9,667
PPL	138,310
PVCV	3,675
PVPL	89,175
SED	76,964
SEL	6,588
SHM	7,325
SPR	5,701
STX	753
SVES	5,218
TCP	1,261
THS	11,174
VOC	1
VVAC	1,078
WIL	4,547
YAR	8,170
YAV	3,889
YCC	2,157
YCFLD	90
YCP	61,009
YCV	52,989
YLN	249,666
Total	1,300,044

Statistics

New Users - February 2021	
User Library	Number of Users
AJS	9
ASH	3
BAG	4
BCC	5
BEA	29
BMHS	13
BMMS	1
CLA	2
CON	4
COR	4
CRK	1
CSES	5
CTW	97
CVCL	40
CVHS	8
CVLAB	1
CVPL	19
CVUSD	96
DHL	11
ERU	4
GES	11
GHMS	5
GMMS	6
LES	1
LTS	7
LVES	366
MAY	5
MES	5
MUHS	8
ORME	11
PAUL	8
PCL	159
PHS	9
PMH	5
PPL	87
PVCV	1
PVPL	146
SED	55
SEL	4
SPR	5
THS	1
VOC	11
YAR	10
YCP	10
YCV	1
Grand Total	1293

Total Users - February 2021	
User Library	Number of Users
AJS	811
ASH	786
BAG	569
BCC	993
BEA	985
BMHS	1,608
BMMS	368
CLA	476
CON	581
COR	899
CRK	141
CSES	761
CTW	11,014
CVCL	5,263
CVHS	1,470
CVLAB	125
CVPL	5,089
CVUSD	2,048
DHL	601
ERU	5,840
GES	669
GHMS	580
GMMS	600
JER	213
LES	571
LTS	927
LVES	375
MAY	875
MES	1,330
MHS	1
MUHS	1,962
ORME	456
PAUL	474
PCL	3,657
PHS	1,737
PMH	903
PPL	23,548
PVA2	8
PVCV	11
PVPL	21,029
SED	8,382
SEL	666
SHM	1
SPR	367
SVES	29
TCP	23
THS	1,002
VOC	1,228
WIL	212
YAR	507
YCFLD	8
YCP	1,515
YCV	736
YLN	4
Total	115,034

Statistics

Patron Bills - February 2021			
Bill Library Code	# of Bills	Bill Amount	Bill Payment Amount
Total	3,535	\$51,401.66	\$6,944.55
BCC	5	\$6.35	\$0.00
BEA	2	\$2.85	\$2.85
BMHS	1,049	\$35,452.26	\$1,004.70
BMMS	6	\$57.00	\$22.00
CON	1	\$0.90	\$0.90
COR	4	\$5.50	\$5.50
CTW	374	\$787.05	\$359.60
CVCL	26	\$194.30	\$105.25
CVLAB	8	\$58.00	\$13.00
CVPL	134	\$281.45	\$160.25
CVUSD	8	\$56.00	\$56.00
DHL	3	\$28.63	\$28.63
ERU	14	\$41.00	\$2.00
GHMS	21	\$210.81	\$75.50
GMMS	8	\$19.30	\$19.30
LES	5	\$66.00	\$56.00
LTS	8	\$98.00	\$0.00
MAY	7	\$53.98	\$53.98
MES	3	\$19.99	\$19.99
MUHS	11	\$29.85	\$26.85
ORME	2	\$20.00	\$20.00
PAUL	7	\$20.30	\$17.30
PCL	12	\$92.75	\$64.50
PHS	31	\$92.90	\$92.90
PPL	985	\$6,068.92	\$2,555.38
PVPL	535	\$6,558.98	\$1,685.93
SED	152	\$452.28	\$303.13
TCP	3	\$3.00	\$3.00
THS	4	\$10.00	\$10.00
VOC	63	\$63.70	\$18.90
WIL	2	\$2.50	\$2.50
YAR	5	\$12.50	\$12.50
YCP	8	\$68.71	\$56.21
YCV	1	\$0.90	\$0.00
YLN	28	\$465.00	\$90.00

Statistics

Circulation - February 2021				
Station Library	Client Types	Charge Item Part B	Renew Item	Grand Total
AJS	None	2		2
	WorkFlows	527	17	544
AJS Total		529	17	546
ASH	BC Mobile		12	12
	Enterprise		5	5
	SIP	308	4	312
	WorkFlows	138	129	267
ASH Total		446	150	596
BAG	BC Mobile		111	111
	SIP	776		776
	workFlows	131	218	349
BAG Total		907	329	1236
BCC	BC Mobile		5	5
	Enterprise		24	24
	SIP	274		274
	WorkFlows	461	130	591
BCC Total		735	159	894
BEA	BC Mobile		12	12
	Enterprise		109	109
	None	39		39
	SIP	32		32
	WorkFlows	1188	462	1650
BEA Total		1259	583	1842
BMHS	WorkFlows	96	4	100
BMHS Total		96	4	100
BMMS	WorkFlows	145	45	190
BMMS Total		145	45	190
CLA	Enterprise		67	67
	SIP	12	25	37
	workFlows	111	46	157
CLA Total		123	138	261
CON	BC Mobile		6	6
	Enterprise		8	8
	SIP	377		377
	WorkFlows	49	48	97
CON Total		426	62	488
COR	Enterprise		3	3
	SIP	374	4	378
	workFlows	43	116	159
COR Total		417	123	540
CRK	BC Mobile		7	7
	Enterprise		1	1
	None	61		61
	WorkFlows	145	43	188
CRK Total		206	51	257
CSES	WorkFlows	68	2	70
CSES Total		68	2	70
CTW	BC Mobile		291	291
	Enterprise		621	621
	None	3		3
	SIP	8749	493	9242
	WorkFlows	1046	3277	4323
CTW Total		9798	4682	14480
CVCL	BC Mobile		52	52
	Enterprise		197	197
	SIP	2732	36	2768

	workFlows	880	1109	1989
CVCL Total		3612	1394	5006
CVHS	workFlows	170	5	175
CVHS Total		170	5	175
CVLAB	workFlows	1134	15	1149
CVLAB Total		1134	15	1149
CVPL	BC Mobile		94	94
	Enterprise		258	258
	None	3		3
	WorkFlows	2740	973	3713
CVPL Total		2743	1325	4068
CVUSD	Enterprise		1	1
	SIP	342	18	360
	workFlows	165	23	188
CVUSD Total		507	42	549
DHL	BC Mobile		4	4
	Enterprise		20	20
	SIP	179	1	180
	workFlows		62	62
DHL Total		179	87	266
ERU	BC Mobile		1	1
	Enterprise		3	3
	workFlows	395	100	495
ERU Total		395	104	499
GES	workFlows	2099	117	2216
GES Total		2099	117	2216
GMMS	workFlows	4	4	8
GMMS Total		4	4	8
JER	workFlows	45	72	117
JER Total		45	72	117
LES	None	1		1
	workFlows	525	152	677
LES Total		526	152	678
LTS	workFlows	1576	59	1635
LTS Total		1576	59	1635
MAY	BC Mobile		29	29
	Enterprise		16	16
	SIP	135	5	140
	workFlows	409	185	594
MAY Total		544	235	779
MES	workFlows	343	40	383
MES Total		343	40	383
MUHS	workFlows	4	1	5
MUHS Total		4	1	5
ORME	Enterprise		2	2
	workFlows	56		56
ORME Total		56	2	58
PAUL	BC Mobile		25	25
	Enterprise		10	10
	SIP	155		155
	WorkFlows	653	220	873
PAUL Total		808	255	1063
PCL	Enterprise		22	22
	WorkFlows	82	47	129
PCL Total		82	69	151
PHS	workFlows	16	1	17
PHS Total		16	1	17
PMH	workFlows	3		3
PMH Total		3		3

Statistics

PPL	BC Mobile	3475	737	4212
	Enterprise		1802	1802
	None	21		21
	SIP	136	14	150
	workFlows	10696	4579	15275
PPL Total		14328	7132	21460
PVA2	Enterprise		1	1
	workFlows	7	7	14
PVA2 Total		7	8	15
PVPL	BC Mobile		399	399
	Enterprise		1955	1955
	SIP	19916	789	20705
	workFlows	506	4859	5365
PVPL Total		20422	8002	28424
SED	BC Mobile		130	130
	Enterprise		781	781
	SIP	6749	54	6803
	workFlows	1003	1955	2958
SED Total		7752	2920	10672
SEL	BC Mobile		2	2
	Enterprise		6	6
	workFlows	946	94	1040
SEL Total		946	102	1048
SPR	Enterprise		2	2
	SIP	75	1	76
	workFlows	204	46	250
SPR Total		279	49	328
SVES	None	2		2
	workFlows	85	3	88
SVES Total		87	3	90
TCP	workFlows	9		9
TCP Total		9		9
THS	workFlows	477	4	481
THS Total		477	4	481
VOC	BC Mobile		12	12
	Enterprise		343	343
	SIP	49		49
	workFlows	1406	15	1421
VOC Total		1455	370	1825
WIL	BC Mobile		73	73
	Enterprise		17	17
	SIP	608	30	638
	workFlows	5	107	112
WIL Total		613	227	840
YAR	BC Mobile		9	9
	Enterprise		26	26
	SIP	395	1	396
	workFlows	383	172	555
YAR Total		778	208	986
YCFLD	workFlows	12		12
YCFLD Total		12		12
YCP	BC Mobile		2	2
	Enterprise		35	35
	SIP	5		5
	workFlows	288	78	366
YCP Total		293	115	408
YCV	BC Mobile		9	9
	Enterprise		28	28
	SIP	30		30
	workFlows	243	111	354

YCV Total		273	148	421
YLN	None	4		4
	SIP		204	204
	workFlows	20		20
YLN Total		24	204	228
Grand Total		77756	29816	107572

Circulation Use Item - February 2021

Station Library	Use Item Transactions
CTW	150
CVLAB	12
CVUSD	356
SED	33
SPR	198
YCP	5

Statistics

Checkins - February 2021	
Station Library	Total Checkins
AJS	423
ASH	546
BAG	780
BCC	705
BEA	1,338
BMHS	242
BMMS	152
CLA	121
CON	405
COR	476
CRK	214
CSES	34
CTW	10,373
CVCL	3,639
CVHS	297
CVLAB	1,050
CVPL	3,170
CVUSD	498
DHL	232
ERU	338
GES	2,103
GHMS	10
GMMS	42
JER	72
LES	589
LTS	1,471
MAY	518
MES	396
MUHS	14
ORME	13
PAUL	704
PCL	72
PHS	46
PMH	14
PPL	18,745
PVA2	3
PVPL	20,049
SED	8,539
SEL	978
SPR	256
STX	8
SVES	272
TCP	9
THS	375
VOC	1,710
WIL	708
YAR	736
YCFLD	143
YCP	889
YCV	955
YLN	1,610
Total	87,082

Statistics

OPAC Searches

Library	Total
ASH	857
BAG	2144
BCC	1428
BEA	23
BMHS	690
CLA	1310
CON	872
COR	13571
CRK	577
CTW	46766
CVHS	675
CVCL	6454
CVPL	11835
CVUSD	2284
DHL	1218
ERU	6290
HUSD	15
JER	2337
LAW	0
MAY	1422
MES	558
MUHS	703
ORME	689
PAUL	115
PCL	3073
PPL	113040
PUSD	24705
PVCV	0
PVPL	62976
SED	110310
SEL	1158
SPR	312
SVES	47
VVAC	0
WIL	912
YAR	1124
YCFLD	14977
YCP	23913
NOTICE	85
DEFAULT	92769
Total	552234

Statistics - Databases

Overdrive

Month of: 2/2021			
Usage Type: All Documents Selected			
User Activity			
Unique Users: 4552			
Checkouts		Holds	
Audiobook	8985	Audiobook	2757
eBook	11478	eBook	4709
Magazine	840		

Branch	Checkouts
YLN-Prescott	8724
YLN-Prescott Valley	3987
YLN-Sedona	2108
YLN-Cottonwood	2096
YLN-Chino Valley	926
YLN-Camp Verde	845
YLN-Sedona - Village of Oak Creek	539
YLN-Clark Memorial	182
YLN-Black Canyon City	150
YLN-Congress	132
YLN-Dewey-Humboldt Town	125
YLN-Yarnell	123
Yavapai College	117
YLN-Paulden	90
YLN-Seligman	82
YLN-Bagdad	68
YLN-Mayer	65
YLN-Cordes Lakes	61
Embry-Riddle Aeronautical University-Prescott	58
YLN-Wilhoit	58
YLN-Beaver Creek	53
YLN-Ash Fork	29
YLN-Jerome	24
Prescott College	21
YLN-Crown King	13
YLN-Spring Valley	12
YLN-Yavapai Schools	5
YLN-Yavapai County Free District	1

Statistics - Databases

Overdrive RLA

Month of: 2/2021

Branch	Checkouts
PCL-Pima County Public Library	366
FCCCPL - Flagstaff Public Library	45
YCLD-Yuma County	40
TPL - Tempe	38
CCLD - Sierravist - Adult Internet	24
Apache County Library District	19
SVLC-Buckeye	10
CCLD - Benson - Adult	9
CCLD - Sierravist - Juvenile	8
CCLD - Bisbee - Adult	8
Navajo County Library District	7
FCCCPL - Flagstaff City-Coconino County Public Library	5
CCLD - Douglas - Adult	5
Gila County Library District	4
LLTC-Desert Foothills	4
SVLC-Quartzsite	3
East Flagstaff Community Library	3
Fredonia Public Library	2
LLTC-Pima	2
PCL-Pinal County	2
FCCCPL - Page Public Library	2
LLTC-Wickenburg	1
LLTC-Clifton	1
SVLC-Tolleson	1
Total Checkouts on Yavapai Titles From Visting Patrons	609

Yavapai Patron Checkouts from other RLA Systems: 2404

Sora

Month of: 2/2021

Books Opened	453
Time Read (hours)	119.97
Avg Time per Book (min)	22.59
Avg Time per Session (min)	18.43
Avg Time per User (min)	17.41
Unique Users	67

February 2021

Statistics - Databases

Ebook Central

Month of: 2/2021					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	544	375	182	145	Religion, Literature, History, Medicine-Psychology, Social Science

rbDigital Magazines

Month	Checkouts	Turnaways
February	131	0

Y.E.S. Calendar

Month	# of Programs	# of Users Visiting
February	3985	564

Statistics - Databases

UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
February	6	429	16	401

Mango Languages

Month of: 2/2021	
Total Sessions	360
Mobile Sessions	209
Avg Learning Time (min)	18.08

Mobile App

Month of: 2/2021		
Usage by Platform		
Platform Type	Devices	Launches
Amazon-FireOS	3	19
Android	686	4495
iPad	262	1118
iPhone	1138	7664
iPod Touch	5	23
TOTAL	2094	13319

SMS

Month of: 2/2021	
Hold Notice	5511
Manual Text	6
Overdue Notice	0

AMH

Month of: 2/2021	
Items/Month	65197

Statistics - I-Tiva (TM3)

Date	Patrons	Rejected Records	Total Attempts	Total Deliveries	Patron Logins on MESSAGE call
2/1/2021	7		7	7	
2/2/2021	60	1	70	56	
2/3/2021	132	6	161	127	
2/4/2021	156	24	186	150	
2/5/2021	125	5	155	119	
2/6/2021	113	7	130	110	
2/7/2021	51	8	51	38	
2/8/2021	8		12	8	
2/9/2021	51		71	46	
2/10/2021	162	10	201	152	
2/11/2021	134	7	166	126	
2/12/2021	122	6	138	123	
2/13/2021	109	5	125	105	
2/14/2021	57	2	57	46	
2/15/2021	3		4	3	
2/16/2021	7		13	7	
2/17/2021	133		167	120	
2/18/2021	154		180	148	
2/19/2021	139	6	168	134	
2/20/2021	145	12	181	140	
2/21/2021	67	1	67	56	
2/22/2021	7		9	6	
2/23/2021	80	8	91	76	
2/24/2021	150	6	184	146	
2/25/2021	113	4	135	107	
2/26/2021	114	3	141	111	
2/27/2021	119	7	141	116	
2/28/2021	55	4	55	45	
Grand Total:	2573	132	3066	2428	

I-Tiva Month To Date MESSAGE Report used