Yavapai Library Network

April 2021 Monthly Report

YLN

Manager's Lowdown

Hi All –

May the 4th be with you! To my knowledge, all of the YLN libraries are now open to the public in some capacity. I think we will see more access, furniture and programming appear in the months to come.

Some of the items we are working on this month are:

• The OPAC committee is close to a decision on which OPAC to select. The two companies that responded were Bibliocommons (BiblioCore) and ByWater Solutions (Aspen Discovery). I will be sending links out to the consortium so that you may see several library catalogs that are using one or the other of these catalogs. The next stop for the committee is to schedule a demo before reaching a final decision.

• BERK – We have elected to update our return-on-investment study with BERK and Associates from Seattle, Washington. A study with the same company was conducted in 2014 which detailed the effectiveness of the YLN which concluded that for every $1 of taxpayer funds YLN libraries receive nearly $8 in services. The previous study is on our portal. Do a search on BERK to find it.

• Speaking of finding things on the website... Our new website is being designed so that it will be easier to find and access information. Chanel has already ported over much of the material, and the work continues. The Logo Survey is complete and will be discussed at the Executive Committee meeting in May. I will let you all know the results shortly.

• We will be adding the final 3 Humboldt Unified Schools into our catalog this summer. They are Humboldt Elementary (HES), Mountain View Elementary (MVES), and Lake Valley Elementary (LVES). The scheduled completion date for these schools is August 2nd.

• We were notified yesterday that we will be getting LSTA grant money to assist in adding Seligman Unified, Ash Fork Joint Unified, and Clarkdale/Jerome Unified to the YLN beginning Fall 2021.

Until next month,

Valerie Burns

Yavapai Library Network

Looking back on December...

What's going to happen in January? Want to see the future? Look back. As history repeats itself, that which has happened will come back around again.

Throughout the month of December Spring Valley Library received numerous reminders of how thoughtful our patrons are and how much they appreciate the extra effort we make to meet their library-related needs for information and entertainment. These tokens of gratitude caused the Grinch's heart to grow by leaps and bounds.

As with 2020, 2021 is sure to hold many surprises, some pleasant and some not so pleasant. As we face the days ahead with fortitude and our partners throughout the County, like the Friends of the Library, we will have much to celebrate and many reasons to be thankful.

Prioritization

Priority One:
Resolve Current Help Desk Requests

A help desk request, or work order, is the submission of a problem that one encounters during the normal operation of a YLN service. Requests are generally submitted via e-mail to help@yln.info. If a request is submitted via telephone, then a YLN staff person will create the request for the submitter. Help desk requests will always be our highest priority because in some cases a member library employee cannot complete a work function until the issue is resolved.

Total requests submitted: 114
Total requests resolved: 106
Total unresolved requests opened this month: 8
Total requests still open: 23

Priority Two:
Consider a New OPAC

There are shortcomings with our current OPAC, Enterprise, and other OPACs are doing new and interesting things. We want to consider what the other vendors have to offer.

Goal: Find the best OPAC for the Network
Project Lead: Valerie Burns

- ☑ Hire consultant to lead us through RFP process
- ☑ Put together RFP committee
- ☑ Define requirements for OPAC
- ☑ Publish RFP document
- ☑ Open vendor proposals
- ☐ Evaluate OPACs
- ☐ Implement OPAC
- ☐ Test and tweak new OPAC
- ☐ Roll out OPAC

Priority Three:
Get Up to Speed with VMWare

The YLN has taken over ownership of the VMWare servers from ITS which host Symphony and Enterprise. We need to learn how to admin VMWare and be prepared for emergencies.

Goal: Become versed in how VMWare works
Project Lead: Chanel Wheeler

- ☑ Watch LinkedIn Learning classes on VMWare
- ☐ Recover one file from ilstest
- ☑ Test full failover with ilstest
- ☐ Update vCenter
- ☐ Update ESXI hosts

Priority Four:
Bring on Park View/Canyon View

Park View/Canyon View is a charter school (6 - 12) in Prescott Valley that wants to join the Network.

Goal: Integrate PVCV into the Network
Project Lead: Valerie Burns

- ☑ Determine library organization and system requirements
- ☑ Catalog materials
- ☐ Install WF at library
- ☐ Conduct training
- ☐ Go live

Note concerning prioritization: The priority of projects may shift as individual portions are completed.

YLN Yavapai Library Network

Prioritization

Priority Five:
Bring on Verde Valley Archaeology Center

The Verde Valley Archaeology Center is a special library that wants to join the Network.

Goal: Integrate VVAC into the Network
Project Lead: Valerie Burns

- ☑ Determine library organization and system requirements
- ☐ Catalog materials
- ☑ Install WF at library
- ☐ Conduct training
- ☐ Go live

Priority Six:
Bring on Lake Valley Elementary School

The Lake Valley Elementary School is an HUSD school (K-6) in Prescott Valley that wants to join the Network.

Goal: Integrate LVES into the Network
Project Lead: Valerie Burns

- ☐ Determine library organization and system requirements
- ☐ Weed collection
- ☐ Load Follett bib records into Symphony
- ☐ Barcode and RFID-tag collection
- ☐ Install WF at library
- ☐ Conduct training
- ☐ Go live

Priority Seven:
Bring on Humboldt Elementary School

The Humboldt Elementary School is an HUSD school (K-6) in Humboldt that wants to join the Network.

Goal: Integrate HES into the Network
Project Lead: Valerie Burns

- ☐ Determine library organization and system requirements
- ☐ Weed collection
- ☐ Load Follett bib records into Symphony
- ☐ Barcode and RFID-tag collection
- ☐ Install WF at library
- ☐ Conduct training
- ☐ Go live

Priority Eight:
Bring on Mountain View Elementary School

The Mountain View Elementary School is an HUSD school (K-6) in Prescott Valley that wants to join the Network.

Goal: Integrate MVES into the Network
Project Lead: Valerie Burns

- ☐ Determine library organization and system requirements
- ☐ Weed collection
- ☐ Load Follett bib records into Symphony
- ☐ Barcode and RFID-tag collection
- ☐ Install WF at library
- ☐ Conduct training
- ☐ Go live

Priority Nine:
Create New YLN Website

The YLN website is about eight years old and in need of a refresh. In addition, library staff have difficulties finding some material on the current site. Also, Drupal 7 & 8 are approaching end of life so it's time to move to Drupal 9.

Goal: Overhaul YLN website visually and architecturally
Project Lead: Valerie Burns

- ☑ Copy out archival material
- ☑ Set up test site
- ☑ Do card sorting exercise
- ☑ Upgrade to Drupal 9
- ☐ Design new YLN logo
- ☐ Create design for website
- ☐ Implement website design
- ☐ Distribute website in progress to pubserv for feedback
- ☐ Complete implementation
- ☐ Roll out to production

Priority Ten:
Roll out Niche Academy

Niche Academy is a software product that allows anyone in the Network to create tutorial or videos for the public or for staff. You can share those videos on your website via a Niche widget.

Goal: Make Niche Academy available to the Network
Project Lead: Valerie Burns

- ☑ Set up Niche Academy
- ☑ Test the functionality on the YCFLD website
- ☐ Go live
- ☐ Promote to the Network
- ☐ Implement at interested libraries

Priority Eleven:
Move to Message Bee

The Network has been having ongoing problems with patrons not receiving email notices because their email provider quietly rejects them. SirsiDynix has not been willing to tackle this problem. As a solution, the Network is moving to Unique MessageBee. Not only will notices be delivered reliably to patrons, they also can track whether the patron opened the email and if they clicked on links inside.

Goal: Move to a reliable email notice system
Project Lead: Chanel Wheeler

- ☑ Get quote from Unique
- ☑ Pick pilot library
- ☑ Sign agreement with Unique
- ☑ Set up pilot library with overdue, hold, and bill notices
- ☑ Roll out overdue, hold, and bill notices to all YLN libraries
- ☑ Set up pilot library with autorenewal notice
- ☑ Roll out autorenewal notice to all YLN libraries
- ☐ Roll out notices for K-12s

Priority Twelve:
Move Servers from Ubuntu to RHEL

Our Ubuntu servers are not playing well with the Hyper-V host. Red Hat is better supported on Hyper-V. The District and ITS already bought two RHEL licenses. The Network will be buying the rest.

Goal: Move servers to RHEL so they will be more stable.
Project Lead: Chanel Wheeler

- ☑ Purchase RHEL licenses
- ☑ Move portal server to RHEL
- ☑ Move ylntest server to RHEL
- ☑ Move district server to RHEL
- ☑ Move districttest server to RHEL
- ☐ Move help desk server to RHEL
- ☐ Move helptest server to RHEL
- ☑ Move optio server to RHEL
- ☐ Move authentication server to RHEL

Priority Thirteen:
Improve Database Quality

Enhance the operation of the catalog for patrons and staff by improving material description, subject and genre access, and data integrity. These tasks are for materials already in Symphony.

Goal: Improve patron and staff search experience
Project Lead: Karen Straube

- ☑ Correct structurally invalid bibliographic records in Symphony
- ☑ Complete cataloging and descriptions of Adult Books
- ☐ Add Subject Headings and Genre Headings to bibliographic records that lack them
- ☐ Complete cataloging and description of YA Books
- ☐ Complete cataloging and descriptions of Adult non-book materials
- ☐ Complete cataloging and description of Youth non-book materials
- ☐ Clean-up genre headings to conform to current standards

Yavapai Library Network

Prioritization

Completed Projects CY21

- Subscribe to the New York Times
- Bring on Skull Valley Elementary

Cancelled/Postponed Projects CY21

- Implement Blue Cloud Cataloging
- Upgrade EZProxy

Statistics

Holds – April 2021					
Hold Inactive Reason	CANCELLED	EXP_ONSHLF	EXPIRED	FILLED	Total
Pickup Library	Number of Holds	Number of Holds	Number of Holds	Number of Holds	Number of Holds
AJS		4		5	9
ASH	7	3		163	173
BAG	7	30		188	225
BCC	27	14		345	386
BEA	43	38	2	247	330
BMHS		1		1	2
BMMS				8	8
CLA	3	8		127	138
CON	28	13		304	345
COR	26	2		218	246
CRK				76	76
CSES		2		12	14
CTW	211	305	1	3,454	3,971
CVCL	104	89	1	910	1,104
CVHS				1	1
CVLAB	3				3
CVPL	98	108		1,523	1,729
CVUSD	2	6		19	27
DHL	2	7	2	112	123
ERU	2	16		43	61
GES	48	67		6	121
GHMS	1				1
GMMS				4	4
JER	3	7	1	16	27
LES				3	3
MAY	21	7		160	188
MUHS				4	4
ORME		3		8	11
PAUL	28	19		392	439
PCL	3	33	1	15	52
PHS	1		3	12	16
PPL	1,253	743	10	10,690	12,696
PVA2	246	171	3	2,821	3,241
PVPL	619	381	10	4,090	5,100
SED	282	168	2	2,730	3,182
SEL	11	68	3	392	474
SPR	6	9		181	196
TCP		3		4	7
THS	15			12	27
VOC	142	78		1,448	1,668
WIL	7	29		258	294
YAR	6	11		343	360
YCFLD	12	3		12	27
YCP	34	8		211	253
YCV	8	6		116	130
YLN	5			15	20
Total	3,314	2,460	39	31,699	37,512

Items Transited – April 2021

Station Library →

Item Library ↓	Total	AJS	ASH	BAG	BCC	BEA	BMHS	BMMS	CLA	CON	COR	CRK	CSES	CTW	CVCL
Total	22,438	5	155	169	263	261	1	8	87	263	207	50	12	2,720	829
AJS	86			1	2								1	20	1
ASH	219			3	4	7				1	2	1		33	4
BAG	351		6		3	1		3	2	9	3	1		33	14
BCC	343		5	3		3			2	7	4	1		30	13
BEA	155		2					1		2				14	14
BMHS	29													2	2
BMMS	20													2	1
CLA	254		3		2	2				1	3			31	5
CON	149		2		6	2			1		3			11	6
COR	232		3	2	2	4			2	5				27	4
CRK	74				2					1	2			10	1
CSES	10		1											1	1
CTW	2,518		16	21	38	40			4	32	23	7			106
CVCL	705		2	2	6	9			4	10	8	1	2	72	
CVHS	17			1	1									2	
CVLAB	30		2											3	8
CVPL	1,006	1	1	8	15	14		1	2	18	9	1	1	112	42
CVUSD	134			2	1	3					2	1	1	17	6
DHL	148	1	1		2	1		1		4	2			8	9
ERU	165				1	1			1	1				14	5
GES	76			2		1								8	1
GHMS	31								1					1	2
GMMS	4														
JER	145		1	1	3				1		2			21	6
LES	47			1				1						10	
LTS	1		1												
MAY	321		3	1	3	4			1	4	1			37	9
MES	27			1	1							1		1	
MUHS	23													2	1
ORME	2														
PAUL	127		2	1	2	1			1	2	1			13	3
PCL	236				3	3			2		3			29	
PHS	68		1	2		1			1	1	1			8	2
PPL	5,162	1	53	55	84	64			30	94	60	13	2	902	251
PVPL	2,857	1	11	27	33	32			12	19	32	6	3	420	127
SED	3,220		18	24	21	31			10	33	17	11		418	92
SEL	212		3			3				1	3			32	4
SPR	250		1	1	2				2	1	1	1		33	3
STX	83		1			2					1			5	6
SVES	17				1								1	1	2
TCP	5						1			1					
THS	23	1						1					1	2	
WIL	177		2	2	2	2			1	2				15	9
YAR	341		5	3	1	5			2	3	4			31	7
YCFLD	1														
YCP	1,147		4	2	11	16			3	2	8	2		135	25
YCV	1,189		7	2	11	8			2	9	12	3		154	37
YLN	1														

Statistics

Items Transited - April 2021

Item Library ↓	CVLAB	CVPL	CVUSD	DHL	ERU	GES	GMMS	JER	LES	MAY	MUHS	ORME	PAUL	PCL	PHS	PCL	PHS
Total	18	1,324	7	108	42	6	5	17	2	123	4	9	375	13	11	7	26
AJS		6															1
ASH		10		1	1					1			8				1
BAG	1	19		3						1	1		21				
BCC		23		6						1			11	1			
BEA		11		2	1					2			5		1		1
BMHS		1											2	1			
BMMS		1															
CLA		7		2						1			13	1			
CON		8		2									5				
COR		11		1									10				
CRK		1											4				
CSES																	
CTW	1	127		10				1		11	3	2	25	1	1	2	4
CVCL		43			4					8			3	1			3
CVHS				1													
CVLAB		2	2														
CVPL	1			4	3	1		2		3			16	1			1
CVUSD	6	7			1					2			4				
DHL		8								2			10				
ERU		15								2			1	1			
GES	1	6		1									1				
GHMS									1	1			1				
GMMS		1															
JER		3								1			6				
LES		1								1			1				
LTS																	1
MAY		17		1	1								16				
MES		2											1				
MUHS		2															
ORME																	
PAUL		4								1							
PCL		7			1								3				
PHS				1									4	1			
PPL	5	439	1	29	12	4	3	7		45		2	71	1	5		
PVPL	1	223	2	17	8	1	1	2		20			30	1	3	4	8
SED	1	152	1	6	4		2		1	10		1	34				1
SEL		13		1						1			7			1	2
SPR	1	6	1										12				
STX		9			1												
SVES		2								1							
TCP																	
THS										1			1				
WIL		5								1			9				
YAR		10		1			1	1		1			19				
YCFLD																	3
YCP		79		6	1			1		2		2	12	3			
YCV		43		13	4			1		3		2	9	1			
YLN																	

Items Transited - April 2021

Station Library →

Item Library ↓	PPL	PVA2	PVPL	SED	SEL	SPR	TCP	THS	VOC	WIL	YAR	YC-FLD	YCP	YCV	YLN
Total	5,767	23	4,966	1,639	317	193	4	16	1,547	301	294	16	141	64	56
AJS	20		26	9											
ASH	49		46	11	7	8			8	8	6				
BAG	79	1	94	20	1	12			8	2	4		5		4
BCC	82		81	31	7	8			9	4	6		4	1	
BEA	37		44	9	2	3			4		1				
BMHS	8		5	3		2			2		1				
BMMS	8		6	1		1									
CLA	56		61	18	6	19			7	8	6		1	1	
CON	34		35	10	9	3	1		6	3	2				
COR	54		66	13	2	4			12	7	3				
CRK	23		17	3	1	3			1	4					1
CSES	3		3	1											
CTW	977	1	621	184	38	16		6	102	45	39		11	8	1
CVCL	248		174	51	8	2			33	5	7		1	1	
CVHS	6		4	1							1				
CVLAB	7		6												
CVPL	324	5	261	73	4	4	1		54	6	12	2	3	1	
CVUSD	36		29	6				1	6	2				1	
DHL	42		30	10	1	4			9		3				
ERU	55		45	10		1			6	4	2				
GES	22		32	1											
GHMS	13		7	2							2				
GMMS	1		1	1											
JER	32		38	14		2			8	2	3		1		
LES	13		18					1							
LTS															
MAY	70		79	29	9	7		1	13	2	7		3	1	2
MES	3		11	3					2				1		
MUHS	5		3	5					5						
ORME			1						1						
PAUL	39		36	7		6			2	4	2				
PCL	102		45	24					9		2		3		
PHS	24		12	6					2				1		
PPL		4	1,636	568	102	28		1	313	95	82	3	44	16	37
PVPL	1,235	9		251	53	13	2	2	155	38	34	4	19	8	2
SED	988	2	611		30	11	1	2	598	28	33	2	16	8	3
SEL	56		48	14		10			6	3	5				2
SPR	80		70	10	6				6	9		2	1		1
STX	27		14	7	1				3		1	1	3		1
SVES	1		4	1				1		1					1
TCP			2			1									
THS	8		8												
WIL	59	1	35	16	4	3			8		1				
YAR	80		91	28	6	13			9	17			1	1	1
YCFLD			1												
YCP	373		246	99	8	3			73	5	9	1		16	
YCV	388		263	89	12	6			67	7	14		21		1
YLN												1			

Statistics

Discards – April 2021	
Station Li-brary	Library Use Transactions
ASH	91
BAG	25
BCC	13
BEA	170
BMHS	830
COR	24
CRK	6
CTW	133
CVCL	50
CVHS	30
CVLAB	1
CVPL	547
CVUSD	4
ERU	386
JER	1
LES	256
MES	139
MUHS	296
PMH	4
PPL	1,147
PVA2	1
PVPL	520
SED	1,947
SEL	1
SPR	129
THS	1
WIL	1
YCFLD	8
YCP	1
YCV	649
YLN	1
Total	7,412

Items Added – April 2021	
Item Library	Total Copies
AJS	40
ASH	45
BAG	56
BCC	73
BEA	340
BMHS	39
CLA	5
CON	31
COR	19
CRK	24
CTW	332
CVCL	158
CVHS	8
CVLAB	111
CVPL	236
CVUSD	27
DHL	13
ERU	41
GES	50
GHMS	40
JER	28
LES	14
LTS	8
MAY	57
MES	52
PAUL	43
PCL	4
PHS	7
PMH	42
PPL	1232
PVPL	1258
SED	718
SEL	7
SHM	4
SPR	17
STX	44
SVES	199
THS	126
VVAC	40
WIL	19
YAR	55
YCP	408
YCV	203
YLN	158
Grand Total	6431

Total Items – April 2021	
Item Library	Total Copies
AJS	14,932
ASH	6,403
BAG	14,650
BCC	11,034
BEA	11,491
BMHS	28,911
BMMS	7,787
CLA	8,983
CON	6,224
COR	6,418
CRK	3,514
CSES	2,812
CTW	97,030
CVCL	31,487
CVHS	14,666
CVLAB	3,771
CVPL	51,542
CVUSD	29,395
DHL	5,254
ERU	30,423
GES	11,888
GHMS	13,189
GMMS	9,839
JER	14,204
LAW	1,784
LES	13,373
LTS	12,959
MAY	9,949
MES	6,693
MUHS	12,633
ORME	9,131
PAUL	6,375
PCL	35,486
PHS	11,227
PMH	9,538
PPL	139,374
PVCV	4,641
PVPL	90,510
SED	74,572
SEL	6,501
SHM	7,332
SPR	4,998
STX	773
SVES	5,996
TCP	1,256
THS	11,004
VOC	1
VVAC	1,149
WIL	4,584
YAR	8,246
YAV	3,889
YCC	2,157
YCFLD	90
YCP	61,519
YCV	52,071
YLN	252,676
Total	1,298,334

Statistics

New Users – April 2021	
User Library	Number of Users
AJS	7
ASH	5
BAG	1
BCC	8
BEA	5
BMHS	7
BMMS	1
CLA	7
CON	5
COR	4
CRK	3
CSES	7
CTW	84
CVCL	54
CVHS	4
CVLAB	1
CVPL	33
CVUSD	10
DHL	6
ERU	10
GES	16
GHMS	5
GMMS	7
HES	6
LES	2
LTS	8
LVES	11
MAY	3
MES	3
MUHS	23
MVES	17
ORME	1
PAUL	5
PCL	51
PHS	2
PMH	2
PPL	257
PVPL	136
SED	70
SEL	2
SPR	3
SVES	2
THS	1
VOC	7
WIL	1
YAR	5
YCP	2
YCV	2
Grand Total	912

Total Users – April 2021	
User Library	Number of Users
AJS	823
ASH	797
BAG	573
BCC	1,006
BEA	998
BMHS	1,608
BMMS	374
CLA	481
CON	596
COR	912
CRK	145
CSES	758
CTW	11,189
CVCL	5,375
CVHS	1,472
CVLAB	122
CVPL	5,180
CVUSD	2,052
DHL	608
ERU	5,850
GES	685
GHMS	586
GMMS	611
HES	389
JER	214
LES	579
LTS	931
LVES	427
MAY	881
MES	1,336
MHS	1
MUHS	1,996
MVES	421
ORME	458
PAUL	492
PCL	3,711
PHS	1,610
PMH	910
PPL	23,976
PVA2	9
PVCV	11
PVPL	21,330
SED	8,514
SEL	676
SHM	1
SPR	372
SVES	32
TCP	23
THS	1,006
VOC	1,242
WIL	212
YAR	520
YCFLD	8
YCP	1,513
YCV	740
YLN	4
Total	117,346

Statistics

Patron Bills - April 2021			
Bill Library Code	# of Bills	Bill Amount	Bill Payment Amount
Total	3,643	$45,916.85	$19,645.85
AJS	3	$35.00	$0.00
ASH	36	$472.97	$0.00
BAG	85	$865.97	$365.98
BCC	37	$488.65	$183.70
BEA	37	$308.95	$35.59
BMHS	458	$3,630.60	$556.60
BMMS	178	$1,629.58	$121.56
CLA	2	$25.00	$0.00
CON	24	$323.65	$1.65
COR	13	$159.93	$14.00
CRK	6	$74.00	$19.00
CTW	554	$4,041.23	$795.20
CVCL	70	$1,648.20	$917.25
CVHS	1	$8.00	$0.00
CVLAB	22	$205.00	$93.00
CVPL	155	$1,048.16	$352.96
CVUSD	38	$311.94	$66.00
DHL	4	$33.99	$33.99
ERU	67	$15,405.50	$10,595.50
GES	144	$1,625.41	$731.86
GHMS	4	$24.50	$24.50
GMMS	10	$14.40	$14.40
JER	35	$560.39	$353.70
LES	10	$152.55	$36.95
LTS	138	$1,300.07	$337.99
MAY	47	$496.51	$101.04
MES	26	$163.93	$64.96
MUHS	28	$80.55	$79.65
ORME	6	$60.00	$0.00
PAUL	16	$108.87	$18.90
PCL	9	$106.40	$30.00
PHS	19	$58.75	$36.80
PMH	2	$20.99	$3.00
PPL	494	$3,207.23	$1,675.30
PVPL	218	$2,124.19	$801.20
SED	220	$937.53	$273.35
SEL	137	$1,378.21	$314.84
SPR	10	$82.97	$0.00
SVES	4	$23.00	$11.00
TCP	1	$0.10	$0.10
THS	41	$546.93	$306.00
VOC	60	$218.11	$51.85
WIL	23	$230.93	$43.00
YAR	13	$97.95	$32.95
YCFLD	1	$10.00	$10.00
YCP	9	$120.06	$80.53
YLN	128	$1,450.00	$60.00

Yavapai Library Network

Circulation - April 2021

Station Library	Client Types	Charge Item Part B	Renew Item	Grand Total
AJS	WorkFlows	1647	66	1713
AJS Total		1647	66	1713
ASH	Enterprise		8	8
	SIP	299		299
	WorkFlows	146	129	275
ASH Total		445	137	582
BAG	BC Mobile		74	74
	SIP	306	2	308
	WorkFlows	143	413	556
BAG Total		449	489	938
BCC	BC Mobile		1	1
	SIP	417		417
	WorkFlows	305	253	558
BCC Total		722	254	976
BEA	BC Mobile		15	15
	Enterprise		54	54
	None	86		86
	SIP	13		13
	WorkFlows	1294	830	2124
BEA Total		1393	899	2292
BMHS	WorkFlows	371	29	400
BMHS Total		371	29	400
BMMS	WorkFlows	72	18	90
BMMS Total		72	18	90
CLA	BC Mobile		1	1
	Enterprise		27	27
	SIP	21	12	33
	WorkFlows	230	86	316
CLA Total		251	126	377
CON	BC Mobile		6	6
	Enterprise		6	6
	None	3		3
	SIP	561	4	565
	WorkFlows	67	158	225
CON Total		631	174	805
COR	Enterprise		26	26
	None	1		1
	SIP	479		479
	WorkFlows	12	195	207
COR Total		492	221	713
CRK	Enterprise		2	2
	None	78		78
	WorkFlows	124	48	172
CRK Total		202	50	252
CSES	WorkFlows	37	2	39
CSES Total		37	2	39
CTW	BC Mobile		83	83
	Enterprise		453	453
	None	1		1
	SIP	9324	367	9691
	WorkFlows	839	3757	4596
CTW Total		10164	4660	14824
CVCL	BC Mobile		32	32
	Enterprise		135	135
	SIP	2290	55	2345
	WorkFlows	958	1276	2234
CVCL Total		3248	1498	4746
CVHS	WorkFlows	49	2	51
CVHS Total		49	2	51
CVLAB	None	1		1
	WorkFlows	1386	27	1413
CVLAB Total		1387	27	1414
CVPL	BC Mobile		50	50
	Enterprise		362	362
	None	1		1
	SIP	684	16	700
	WorkFlows	3202	1821	5023
CVPL Total		3887	2249	6136
CVUSD	SIP	563	33	596
	WorkFlows	118	45	163
CVUSD Total		681	78	759
DHL	BC Mobile		13	13
	Enterprise		18	18
	SIP	173		173
	WorkFlows		107	107
DHL Total		173	138	311
ERU	Enterprise		5	5
	WorkFlows	426	163	589
ERU Total		426	168	594
GES	WorkFlows	2098	102	2200
GES Total		2098	102	2200
GHMS	WorkFlows	4		4
GHMS Total		4		4
GMMS	WorkFlows	18	1	19
GMMS Total		18	1	19
JER	BC Mobile		1	1
	Enterprise		2	2
	WorkFlows	28	44	72
JER Total		28	47	75
LES	WorkFlows	1148	403	1551
LES Total		1148	403	1551
LTS	WorkFlows	1444	37	1481
LTS Total		1444	37	1481
MAY	BC Mobile		11	11
	Enterprise		2	2
	SIP	179	5	184
	WorkFlows	448	265	713
MAY Total		627	283	910
MES	WorkFlows	577	94	671
MES Total		577	94	671
MUHS	WorkFlows	16	5	21
MUHS Total		16	5	21
ORME	WorkFlows	26		26
ORME Total		26		26
PAUL	BC Mobile		39	39
	Enterprise		40	40
	SIP	10		10
	WorkFlows	754	362	1116
PAUL Total		764	441	1205
PCL	Enterprise		45	45
	WorkFlows	74	46	120
PCL Total		74	91	165
PHS	WorkFlows	59	33	92
PHS Total		59	33	92
PMH	WorkFlows	20	6	26

PMH Total		20	6	26
PPL	BC Mobile		978	978
	Enterprise		2304	2304
	None	428		428
	SIP	20511	878	21389
	WorkFlows	9913	9689	19602
PPL Total		30852	13849	44701
PVA2	Enterprise		71	71
	WorkFlows	16	1	17
PVA2 Total		16	72	88
PVPL	BC Mobile		338	338
	Enterprise		1397	1397
	None	2		2
	SIP	18198	642	18840
	WorkFlows	367	7564	7931
PVPL Total		18567	9941	28508
SED	BC Mobile		188	188
	Enterprise		889	889
	SIP	7853	85	7938
	WorkFlows	826	2593	3419
SED Total		8679	3755	12434
SEL	BC Mobile		1	1
	SIP	3		3
	WorkFlows	1020	130	1150
SEL Total		1023	131	1154
SPR	BC Mobile		5	5
	Enterprise		2	2
	None	1		1
	SIP	180		180
	WorkFlows	238	44	282
SPR Total		419	51	470
SVES	WorkFlows	105	9	114
SVES Total		105	9	114
TCP	WorkFlows	5		5
TCP Total		5		5
THS	None	1		1
	WorkFlows	1407	75	1482
THS Total		1408	75	1483
VOC	BC Mobile		21	21
	Enterprise		225	225
	SIP	18		18
	WorkFlows	1527	290	1817
VOC Total		1545	536	2081
WIL	BC Mobile		20	20
	Enterprise		60	60
	SIP	487	7	494
	WorkFlows	5	123	128
WIL Total		492	210	702
YAR	BC Mobile		6	6
	Enterprise		24	24
	SIP	299	4	303
	WorkFlows	350	198	548
YAR Total		649	232	881
YCFLD	WorkFlows	16	5	21
YCFLD Total		16	5	21
YCP	Enterprise		49	49
	SIP	66		66
	WorkFlows	284	154	438
YCP Total		350	203	553
YCV	BC Mobile		4	4

	Enterprise		58	58
	WorkFlows	329	245	574
YCV Total		329	307	636
YLN	SIP		265	265
	WorkFlows	58	2	60
YLN Total		58	267	325
Grand Total		98143	42471	140614

Circulation Use Item -April 2021	
Station Library	Use Item Transactions
CTW	150
CVLAB	1
CVUSD	286
ERU	8
SED	36
SPR	1
YCP	3

Yavapai Library Network
YLN

Statistics

Checkins - April 2021	
Station Library	Total Checkins
AJS	1,563
ASH	506
BAG	522
BCC	741
BEA	1,614
BMHS	222
BMMS	74
CLA	196
CON	643
COR	571
CRK	201
CSES	44
CTW	12,679
CVCL	3,672
CVHS	99
CVLAB	1,400
CVPL	4,723
CVUSD	602
DHL	303
ERU	447
GES	2,088
GHMS	6
GMMS	21
JER	45
LES	1,062
LTS	1,440
MAY	746
MES	524
MUHS	41
ORME	14
PAUL	912
PCL	83
PHS	84
PMH	23
PPL	30,938
PVA2	4
PVPL	19,988
SED	9,448
SEL	983
SPR	467
STX	9
SVES	83
TCP	3
THS	1,628
VOC	2,071
WIL	510
YAR	604
YCFLD	92
YCP	529
YCV	764
YLN	749
Total	106,781

Statistics

Library	Total
ASH	847
BAG	2472
BCC	1603
BEA	57
BMHS	812
CLA	1297
CON	971
COR	19866
CRK	751
CTW	59006
CVHS	640
CVCL	6088
CVPL	14448
CVUSD	2455
DHL	1428
ERU	7539
HUSD	27
JER	2713
LAW	0
MAY	1954
MES	550
MUHS	699
ORME	769
PAUL	157
PCL	4092
PPL	119515
PUSD	19995
PVCV	0
PVPL	72671
SED	107601
SEL	1462
SPR	305
SVES	39
VVAC	0
WIL	1072
YAR	1181
YCFLD	15784
YCP	34271
NOTICE	7
DEFAULT	38941
Total	544085

Yavapai Library Network
YLN

Statistics - Databases

Overdrive

Month of: 4/2021					
Usage Type: All Documents Selected					
User Activity					
Unique Users: 4636					
Checkouts		Holds			
Audiobook	9413	Audiobook	2562		
eBook	11665	eBook	3850		
Magazine	1231				

Branch	Checkouts
YLN-Prescott	9106
YLN-Prescott Valley	3969
YLN-Cottonwood	2344
YLN-Sedona	2244
YLN-Chino Valley	983
YLN-Camp Verde	807
YLN-Sedona - Village of Oak Creek	596
YLN-Clark Memorial	191
YLN-Black Canyon City	170
YLN-Congress	138
YLN-Yarnell	125
YLN-Paulden	119
Yavapai College	118
YLN-Dewey-Humboldt Town	107
YLN-Mayer	97
YLN-Bagdad	91
YLN-Wilhoit	80
YLN-Seligman	73
YLN-Beaver Creek	56
YLN-Yavapai Schools	52
Embry-Riddle Aeronautical University-Prescott	48
YLN-Jerome	25
YLN-Cordes Lakes	25
Prescott College	17
YLN-Crown King	16
YLN-Ash Fork	11
YLN-Spring Valley	3

Statistics - Databases

Overdrive RLA

Month of: 4/2021

Branch	Checkouts
PCL-Pima County Public Library	403
FCCCPL - Flagstaff Public Library	57
TPL - Tempe	48
YCLD-Yuma County	39
CCLD - Sierravist - Adult Internet	29
Apache County Library District	26
CCLD - Portal - Adult	16
SVLC-Buckeye	12
CCLD - Douglas - Adult	11
CCLD - Benson - Adult	7
CCLD - Bisbee - Adult	6
SVLC-La Paz	6
PCL-Santa Cruz County	5
SVLC-Quartzsite	5
LLTC-Clifton	4
LLTC-Desert Foothills	4
Gila County Library District	4
NCLD - Snowflake	3
FCCCPL - Page Public Library	3
SVLC-Tolleson	2
PCL-Maricopa County	1
FCCCPL - Flagstaff City-Coconino County Public Library	1
SVLC-Parker	1
Fredonia Public Library	1
PCL-Pinal County	1
CCLD - Benson - Staff	1
East Flagstaff Community Library	1
CCLD - Sierravist - Juvenile	1
Total Checkouts on Yavapai Titles From Visting Patrons	698

Yavapai Patron Checkouts from other RLA Systems: 2676

Statistics - Databases

Sora

Month of: 4/2021	
Books Opened	1154
Time Read (hours)	599.99
Avg Time per Book (min)	99.94
Avg Time per Session (min)	34.56
Avg Time per User (min)	41.48
Unique Users	253

Ebook Central

Month of: 4/2021					
Category: All Categories					
Usage Type: All Documents Selected					
Library	Total Titles Used	Total Unique Users	Total Book Downloads	Total Chapter Downloads	Top 5 Most Used Subjects
TOTAL	412	370	126	213	Psychology, Literature, Religion, Education, History

Y.E.S. Calendar

Month	# of Programs	# of Users Visiting
April	4426	848

Statistics - Databases

UniversalClass

Month	New Registered Users	Login Sessions	New Courses Enrolled	Stud. Submissions
April	5	291	21	266

Mango Languages

Month of: 4/2021	
Total Sessions	459
Mobile Sessions	264
Avg Learning Time (min)	18.41

Mobile App

Month of: 4/2021		
Usage by Platform		
Platform Type	Devices	Launches
Amazon-FireOS	2	24
Android	535	2910
iPad	236	969
iPhone	972	5984
iPod Touch	7	22
TOTAL	1752	9909

SMS

Month of: 4/2021	
Hold Notice	4909
Manual Text	15
Overdue Notice	179

AMH

Month of: 4/2021	
Items/Month	65443

Yavapai Library Network

Statistics - I-Tiva (TM3)

Date	Patrons	Rejected Records	Total Attempts	Total Deliveries	Patron Logins on MESSAGE call
4/1/2021	89		161	76	
4/2/2021	77	2	91	74	
4/3/2021	104	11	140	93	
4/4/2021	25	3	25	18	
4/5/2021	2		4	2	
4/6/2021	70	1	70	62	
4/7/2021	105	4	122	101	
4/8/2021	67	2	82	64	
4/9/2021	65	3	93	59	
4/10/2021	74	6	92	70	
4/11/2021	26		26	18	
4/12/2021	13		21	14	
4/13/2021	77	1	105	71	
4/14/2021	99	2	125	93	
4/15/2021	72	1	100	66	
4/16/2021	84	2	109	73	
4/17/2021	69	4	106	58	
4/18/2021	27	1	27	11	
4/19/2021	13		26	10	
4/20/2021	62	2	92	58	
4/21/2021	86		115	81	
4/22/2021	90	1	125	81	
4/23/2021	65	3	88	60	
4/24/2021	72	2	93	66	
4/25/2021	27	1	27	15	
4/26/2021	18	3	36	14	
4/27/2021	74	1	104	69	
4/28/2021	112	4	143	101	
4/29/2021	75	5	140	64	
4/30/2021	75	5	111	66	
Grand Total:	1914	70	2599	1708	

I-Tiva Month To Date MESSAGE Report used